

Exhibit 15

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IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF VIRGINIA
RICHMOND DIVISION

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CHMURA ECONOMICS & ANALYTICS, LLC  
Plaintiff

vs. Case No. 3:19-CV-00813

RICHARD LOMBARDO  
Defendant

~~~~~

REMOTE VIDEO DEPOSITION OF:
JOHN L. CHMURA, VOL. I

Taken on:
April 30, 2020
11:30 a.m.

Taken at:

Home of John Chmura
3681 Braemar Drive
Broadview Heights, Ohio

Kelliann D. Linberg, RPR, Notary Public

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ALSO PRESENT:

RICHARD LOMBARDO.
LESLIE PETERSON

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| DEFENDANTS: | | |
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1 COURT REPORTER: The attorneys
2 participating in this deposition acknowledge that I am
3 not physically present in the deposition room and that
4 I will be reporting this deposition remotely. They
5 further acknowledge that, in lieu of an oath
6 administered in person, the witness will verbally
7 declare his testimony in this matter is under penalty
8 of perjury. The parties and their counsel consent to
9 this arrangement and waive any objections to this
10 manner of reporting.

11 Please indicate your agreement by stating
12 your name, firm name, party represented and your
13 agreement on the record.

14 MS. COOPER: My name is Christine Cooper.
15 I represent Richard Lombardo and we agree to taking the
16 deposition in this manner.

17 MR. MICHALIK: I am Chris Michalik. We
18 represent Chmura and we agree to the stipulation.

19 MR. POWELL: And my name is Tom Powell, I
20 am co-counsel with Christine Cooper representing
21 Mr. Lombardo, and I agree.

22 COURT REPORTER: Will the witness kindly
23 present his government-issued identification by holding
24 it up to the camera for verification?

25 JOHN L. CHMURA: (Indicating).

1 - - - - -

2 JOHN L. CHMURA, of lawful age, called for
3 examination, as provided by the Ohio Rules of Civil
4 Procedure, being by me first duly sworn, as hereinafter
5 certified, deposed and said as follows:

6 EXAMINATION OF JOHN L. CHMURA

7 BY MS. COOPER:

8 Q. Good morning, Mr. Chmura. My name is
9 Christine Cooper and I represent Richard Lombardo in
10 the action between Chmura Economics & Analytics, LLC
11 and Mr. Lombardo. Thank you for joining us today. I
12 wanted to let you know Mr. Lombardo is actually present
13 in the room with you with me. He is not on camera
14 because the camera angle is small, but he is here.

15 Can you please state your full name for the
16 record?

17 A. John L. Chmura.

18 Q. And where do you reside?

19 A. [REDACTED]

20 [REDACTED].

21 Q. Have you ever deposed before?

22 A. No.

23 Q. I am going to give you some ground rules as
24 we start. Please answer the question with full answers
25 and use yes or no as opposed to uh-huh or uh-uh so that

1 the court reporter can get it down. I'd ask that you
2 wait until I ask the whole question before you answer
3 so that we are not talking over one another, which is
4 hard enough when we are all in the room together, but
5 probably even harder when we are by video conference
6 like we are today.

7 If you don't understand a question, please
8 feel free to ask me to repeat it or rephrase it. If
9 you need a break, just ask. The only thing I ask is if
10 a question is pending, that you let me finish the
11 question and provide an answer before we take that
12 break. Do you understand those ground rules?

13 A. Yes, I understand.

14 Q. This would make a little more sense if we
15 were in a room, but did you bring anything with you to
16 refer to in your deposition today? Do you have
17 anything in front of you or on your desk?

18 A. I mean, my computer. I have, like, scrap
19 paper.

20 Q. Okay. Can you provide a little additional
21 background about yourself? Can you tell me what -- do
22 you have a college degree?

23 A. Yes.

24 Q. And where did you go to school?

25 A. College?

1 Q. College, yes.

2 A. Bachelor's Degree from Kent State

3 University and a Master's Degree from Case.

4 Q. What was your Bachelor's Degree in?

5 A. Computer -- CIS, Computer Information
6 Systems.

7 Q. And what was your Master's Degree?

8 A. Computer Science.

9 Q. Do you have any additional certifications?

10 A. No.

11 Q. How long -- are you currently employed by
12 Chmura?

13 A. Yes, I am.

14 Q. So when I refer to Chmura, I am referring
15 to Chmura Economics & Analytics, LLC. Did I say that
16 correctly?

17 A. Yes.

18 Q. Prior to Chmura, where were you employed,
19 if anywhere?

20 A. Prior to that, it was a company called, IOS
21 Inc.

22 Q. And what did IOS, Inc. do?

23 A. It was a software development company.

24 Q. And what was your role there?

25 A. I was -- essentially, a programmer.

1 Q. How long have you been with Chmura?

2 A. I've been full-time with Chmura since 2005.

3 Q. And did you go immediately from IOS, Inc.
4 to Chmura?

5 A. Yes.

6 Q. Did you work anywhere else before IOS,
7 Inc.?

8 A. Not as -- not as a full-time job.

9 Q. What is your role at Chmura?

10 A. I'm the chief technology officer, CTO.

11 Q. And how long have you been the CTO?

12 A. I don't remember when we switched my title
13 to that exact definition or that exact title, but, I
14 mean, I have had the same role since 2005.

15 Q. Now, do you understand that you are here
16 both to testify in your individual capacity as well as
17 a corporate representative?

18 A. Yes.

19 Q. I am going to start with your testimony
20 relating to your role as a corporate representative,
21 okay?

22 A. Okay.

23 Q. And so you are here to testify on behalf of
24 Chmura, correct?

25 A. Correct.

1 Q. What is your -- we have your title, you are
2 the chief technology officer, correct?

3 A. That's correct.

4 Q. What is -- are you an owner of Chmura as
5 well?

6 A. Yes.

7 Q. Are you a member of Chmura?

8 A. I think so.

9 Q. Who are the other owners of Chmura?

10 A. Chris Chmura, Leslie Peterson, Greg Chmura,
11 myself, Sharon Simmons and Xiaobing Shuai.

12 Q. Could you spell that for me, if you can?

13 A. I have to write it out. Hang on. I can't
14 spell in my head. X-I-A-O-B-I-N-G. Last name,
15 S-H-U-A-I. I hope I got that right. That's from
16 memory.

17 Q. What is your ownership interest in Chmura?

18 A. What do you mean by that?

19 Q. How much of Chmura do you own? What
20 percentage of Chmura do you own?

21 A. I see. It is about 5%. Maybe just
22 slightly less than that.

23 Q. When did you become an owner of Chmura?

24 A. I'd have to look up the exact year. It was
25 2006 or 2007.

1 Q. Prior to becoming an owner, you were an
2 employee; is that correct?

3 A. Yes.

4 Q. Now, you share the last name with the
5 company. Are you related to any of the other owners of
6 the company?

7 A. Yes, I am.

8 Q. Who are you related to and what's the
9 relation?

10 A. Chris Chmura is my aunt. Greg Chmura is my
11 uncle.

12 Q. And how did you get involved with the
13 business?

14 A. Chris contacted me when she was starting
15 the company. She needed some database work done.

16 Q. When was the company started?

17 A. She officially started it in '98. It was
18 '99 that she reached out to me.

19 Q. And were you actively involved in the
20 company from that point forward in some capacity?

21 A. Not consistently.

22 Q. When did you become consistently involved
23 with the company?

24 A. 2005.

25 Q. Are you being paid for your testimony

1 today?

2 A. No.

3 Q. I am going to show you what's been marked
4 as Defendant's Exhibit A.

5 Okay. If I did that right, you should be
6 able to see an Exhibit A on your screen. No? Then I
7 did not do that right.

8 - - - - -

9 (Thereupon, Deposition Exhibit A, Copy
10 of Notice of Deposition, was marked for
11 purposes of identification.)

12 - - - - -

13 MR. POWELL: We've got it now.

14 A. Yep.

15 Q. Okay. One more button I had to push that I
16 missed.

17 MS. COOPER: I apologize, before I get --
18 can we go off the record?

19 - - - - -

20 (Discussion had off the record.)

21 - - - - -

22 MS. COOPER: Back on the record.

23 BY MS. COOPER:

24 Q. Mr. Chmura, I am going to give you control
25 of the document to be able to scroll through it on your

1 screen.

2 A. Okay.

3 Q. And let me know once you have had an
4 opportunity to look at it and I will ask you a few
5 questions.

6 A. (Reviewing.)

7 Q. Have you seen this document before?

8 A. Let me scroll a little farther. I don't
9 think so. Let me read it, please.

10 Q. Sure. Absolutely.

11 A. (Reviewing.)

12 MR. MICHALIK: Christine, if it speeds
13 things up, we will agree that he has been designated as
14 the 30(b)6 representative for Item 23.

15 MS. COOPER: That's great. Thank you.

16 A. Yeah, I have seen this part in a different
17 form, so go ahead.

18 Q. So you are here to testify about Topic
19 Number 23 on this list today, correct?

20 A. Correct.

21 Q. How did you prepare for your deposition on
22 this topic?

23 A. I read --

24 MR. MICHALIK: I just want to object to the
25 extent the question asks for any discussions between

1 the witness and counsel. I assume that's not what you
2 were going for, but I want to make sure that that's
3 clear on the record.

4 MS. COOPER: Not what I was going for.

5 Q. Any preparation that you had outside of
6 discussions with your counsel.

7 A. I reviewed the Excel sheet where the data
8 was -- where the computation was done.

9 Q. What Excel sheet was that?

10 A. Am I allowed to look at it to see the file
11 name? On the my computer?

12 MR. MICHALIK: No. Ms. Cooper will provide
13 you any documents she wants you to review during the
14 deposition, and she will ask you questions on those
15 documents.

16 THE WITNESS: Okay.

17 Q. Are you aware whether the spreadsheet you
18 are referring to was produced in Discovery?

19 A. I don't know the answer to that.

20 Q. Can you describe the spreadsheet and what's
21 contained within the spreadsheet?

22 A. Yes, it contained time stamps from
23 different activities like emails, our key fob system,
24 the security system and phone records.

25 Q. Do you know who prepared that spreadsheet?

1 A. I did.

2 Q. Did you look at anything other than the
3 spreadsheet in preparation for today?

4 A. Outside of things I reviewed with my
5 attorney, is that what you are asking?

6 Q. No, any documents that you reviewed for
7 your deposition. I don't want to know about the
8 conversation you had with your counsel, but what
9 documents did you review for your deposition?

10 A. I mean, we reviewed a lot of documents.

11 Q. Can you describe the categories of
12 documents or the documents themselves?

13 A. Things related to this lawsuit and to
14 Rick's, you know -- I don't know, Rick's time with
15 Chmura Economics.

16 Q. Can you give me any specific examples?

17 A. Well, like this very document, like I said,
18 it was in a different form.

19 Q. Other than this document, can you give me
20 any specific example?

21 A. The offer letter that we sent him, for
22 example.

23 Q. Anything else you can remember looking at?

24 A. I looked at our non-compete agreement, I
25 forget the title of that document, but it is a

1 non-compete.

2 Q. Anything else?

3 A. There were others. I don't have a list on
4 the top of my head.

5 Q. So the documents that you have listed here
6 are the ones you can remember reviewing; is that
7 correct?

8 A. Correct.

9 Q. Did you speak -- did you speak with anyone
10 other than counsel prior to today in preparation for
11 your deposition?

12 A. In preparation for? I guess so. I mean,
13 we have had some -- you know, people were sending me --
14 internal people were sending me these documents.

15 Q. And who were those internal people?

16 A. That would be the leadership team, so the
17 owners I mentioned earlier, Chris, Leslie, Sharon,
18 Greg.

19 Q. Did you speak with any of them about your
20 deposition outside of the --

21 A. Yes.

22 Q. Sorry let me clarify. Outside the presence
23 of counsel, did you speak with any of them about your
24 deposition?

25 A. Yes.

1 Q. What was the substance -- who did you speak
2 with specifically? We will start there.

3 A. Chris and Leslie.

4 Q. When you -- were they together when you
5 spoke with them or did you speak with them separately?

6 A. They were -- I spoke to them together once.
7 I spoke to Chris by herself.

8 Q. The conversation you had with them
9 together, what was the substance?

10 A. Basically, just asking how my prep with the
11 attorney went.

12 MR. MICHALIK: Again, I am going to object
13 to the extent there is any discussion with -- regarding
14 attorney-client communications. So, John, to the
15 extent you discussed the attorney-client
16 communications, do not share that with counsel in this
17 deposition.

18 A. Yeah. That was mostly what we discussed.
19 The only other topic was just that, you know, me
20 expressing I never had been through this before and was
21 nervous.

22 Q. What was the subject of your conversation
23 with, it was just Chris, Dr. Chmura, right, that you
24 spoke to alone?

25 A. Correct.

1 Q. What was the --

2 A. All of those conversations were similar.

3 Q. Did you speak to Sharon -- and is it Leslie
4 Simmons? Am I saying that right?

5 A. Yes, Sharon Simmons. I did speak to her,
6 again, regarding a question from the attorneys.

7 Q. And what about with Greg Chmura?

8 A. Same.

9 Q. Going back to the spreadsheet that you
10 referenced, can you tell me from your memory what was
11 contained within that spreadsheet?

12 A. Yes. So like I mentioned earlier, it had
13 email. It had time stamps from sent emails. It had
14 time stamps from our key fob system, from our security
15 system and from our phone system. And then there were
16 calculations that combined all of those.

17 Q. And do you recall --

18 MS. COOPER: Let me ask, Chris and Heidi,
19 outside of what was produced to us, which I think is
20 the document he is referring to, outside of what was
21 produced to us under Rule 408, I don't have the
22 spreadsheet, to my knowledge. Were they produced in
23 Discovery as well?

24 MS. SIEGMUND: It was produced. We
25 produced two versions of it, actually. I think that

1 was in our production on Monday.

2 MS. COOPER: I am going to ask to take a
3 break to pull that out. I did not see that in the
4 production. As I noted earlier, that production was
5 excessively large and served on Monday. So the only
6 copy of that that was easily accessible was under Rule
7 408, which I knew I could not use today, so, therefore,
8 I would like to take a break to find the spreadsheet
9 and continue the deposition and speak further with
10 Mr. Chmura about that.

11 MR. MICHALIK: That's fine to take that
12 break. I wish to say about the excessively large, as
13 you characterized it, excessively large production.
14 That was in response to, as I understand, I was not on
15 the call, but the call at the end of last week between
16 you and Ms. Siegmund and Mr. Satterwhite in which you
17 asked for all the emails. And the rest of the
18 production was in our clients agreeing to produce all
19 emails. So with that, I am fine with the break.

20 THE WITNESS: I have a question before we
21 break.

22 MR. MICHALIK: Mr. Chmura, we can talk
23 offline as far as that. Now is not the time for
24 questions. So I will speak to you offline and answer
25 any logistics questions you may have.

1 THE WITNESS: Okay.

2 MR. MICHALIK: Should we keep -- just take
3 a break and keep the line open?

4 MS. COOPER: Let me email you when to dial
5 back in. I don't know how long it is going to take me
6 to find this. Hopefully, not too long.

7 MS. SIEGMUND: Let me look for the Bates
8 number, too, that should speed it up a little bit.

9 MS. COOPER: Well, then let's just keep
10 this open, but go off the record.

11 - - - - -

12 (Discussion had off the record.)

13 - - - - -

14 BY MS. COOPER:

15 Q. I am going to show you what has been marked
16 Defendant's Exhibit Z.

17 - - - - -

18 (Thereupon, Deposition Exhibit Z, Copy
19 of Excel Spreadsheet Titled Lombardo
20 Combined Logs with Parking Receipts,
21 was marked for purposes of
22 identification.)

23 - - - - -

24 Q. I am also going to give you control of this
25 document. Actually, let me see if I can move this out

1 of the way. Okay. So you should have control of the
2 document.

3 A. I do.

4 Q. Is this one of the spreadsheets you were
5 referring to a moment ago?

6 A. Let me take a look. No, this has
7 additional data that I don't recognize.

8 Q. Did you prepare -- well, let me ask this,
9 did you prepare this spreadsheet?

10 A. I don't think so. Like I said, there is
11 stuff on here that I don't recognize.

12 Q. I will come back to this one. I am going
13 to show you one that's being marked Exhibit --
14 Defendant's Exhibit AA.

15 - - - - -
16 (Thereupon, Deposition Exhibit AA, Copy
17 of Excel Spreadsheet Titled Lombardo
18 Combined Logs, was marked for purposes
19 of identification.)

20 - - - - -

21 Q. Do you recognize this spreadsheet?

22 A. Yes.

23 Q. And can you walk me through this
24 spreadsheet, each column of the spreadsheet, what they
25 are?

1 A. Okay. Column A is the date. Column B is
2 labeling the day of the week. One is Sunday and 7 is
3 Saturday. Column C and D are the time stamps of the
4 first and last email sent through Rick's email account
5 on that day. Column E is the number of emails that
6 were sent. Column F and G are, I think, first badge,
7 so that is the key fob system, the first entry and the
8 last entry for that day.

9 Column H is the number of badge entries for
10 that day. I and J are from our phone system, the first
11 and last call that day. K is the number of calls on
12 that day. L and M -- Columns L and M are from the
13 security system, the first and last time the system was
14 armed on that day. Column N is the number of times it
15 was armed on a given day. Column O -- is it okay if I
16 look at the formulas here?

17 Q. Yes.

18 A. Okay. Column O then combines all of those
19 previous entries into a, you know, a minimum and a
20 maximum for each day. Q -- Column Q is just a total of
21 all of the E, H, and K, just totaling up some of the
22 log entries. R -- then Column R is -- Q, 7 -- Column R
23 then is calculating the difference between P and O;
24 that is, you know, how many hours are in that time
25 range.

1 Column S is -- let's see, comp day. I
2 think Column S I used to indicate if Rick had marked on
3 his calendar that it was a comp day after a conference
4 or what he called a comp day. T was days on his
5 calendar that he had marked as being at a conference or
6 travel -- traveling.

7 Column U are days that were either marked
8 on his calendar as a vacation day or that were a
9 company holiday. Column V then is a column used to
10 assign a minimum of eight hours to any date that met
11 certain criteria. I'd have to go through this formula,
12 but it would be something like, you know, if it was not
13 a weekend, not a holiday, so, in other words, a
14 workday.

15 Column W is used to estimate time he spent
16 commuting. Specifically if there was -- well, let me
17 go to X and then I'll come back to W. So X combines
18 all of that into a number of hours and minutes worked
19 on a given day, bringing in all -- subtracting out the
20 commute time. So going back to W, then, what's that
21 doing is if there was an activity like an email after
22 the security system was armed, then we know the
23 building was empty and Rick was doing that somewhere
24 else, I assumed from home.

25 And so this deducted 45 minutes from the

1 total for that given day. And then Y is an average. Z
2 is the numbers I took off of -- yeah, I took these off
3 of an earlier document. I don't remember if it was the
4 Complaint or -- the original Complaint or some document
5 that I had seen that had some hours from Rick.

6 Q. And did you create this spreadsheet, this
7 specific spreadsheet?

8 A. Yes.

9 Q. And is it a true and accurate -- is it a
10 true and accurate spreadsheet, or Excel spreadsheet?

11 A. What does that mean?

12 Q. Well, let me take a step back. What did
13 you review, specifically, to create this spreadsheet?

14 A. I reviewed the email sent dates -- the sent
15 emails, their dates and times, the key fob log entries,
16 the phone system log entries, the security system
17 entries and then the calendar.

18 Q. Can you explain to us the difference
19 between key fob system and a security system?

20 A. Yes. Our key fob, we each get a fob, a
21 badge that you have to scan to get into the building,
22 and so it generates a log entry every time you scan
23 that badge. A security system is just an ADT system
24 that's armed or disarmed.

25 Q. With the key fob, you have to swipe out as

1 well?

2 A. No, you don't. Sorry. No, you do not.

3 Q. And how was the ADT system set?

4 A. It has changed over time, but most recently
5 it disarms itself in the morning and then the last
6 employee out of the building would then arm it, with
7 the exception of when our cleaning crew came, they had
8 a code to both disarm and arm it.

9 Q. What time is the system disarmed in the
10 morning?

11 A. I would have to go back and review that,
12 but it was either 5 or 6:00 a.m.

13 Q. And from these calculations, what did you
14 conclude?

15 A. I mean, I wasn't looking specifically for a
16 conclusion. It was -- I was combining this at the
17 request of our attorneys. However, I did --

18 MR. MICHALIK: Again, I object -- object,
19 just to the extent, don't share any communications you
20 may have had between counsel and yourself regarding
21 this litigation. You can continue and testify
22 regarding the document.

23 THE WITNESS: Okay.

24 A. Well, then any conclusions I made were
25 discussed with the attorneys.

1 Q. Do you believe that this spreadsheet
2 represents all of the time Mr. Lombardo worked while at
3 Chmura?

4 MR. MICHALIK: Object to the form. You can
5 answer the question.

6 A. I don't know.

7 Q. One of the -- or two of the columns, Column
8 I and Column J are first call and last call. Do you
9 see that?

10 A. I see it.

11 Q. Can you explain how you pulled that
12 information?

13 A. Yes, our phone system keeps records of all
14 of the calls, and so I exported the data from our phone
15 system.

16 Q. Would Mr. Lombardo ever make calls on his
17 cell phone, to your knowledge?

18 A. I'm sure he did.

19 Q. Would his cell phone calls be included in
20 that first call column?

21 A. No, I don't have access to his cell phone
22 records.

23 Q. So that would be the same for the last call
24 column, correct?

25 A. That's correct.

1 Q. With respect to the key fob log in, or
2 scanning in, is there any way around the scanning in to
3 enter the building?

4 A. Yes, you can follow another employee in.

5 Q. Would there ever be times that that door
6 would be unlocked and you would not need to scan in?

7 A. No. The door is locked at all times. It
8 is not set to automatically unlock.

9 Q. You testified that if -- that you would
10 subtract 45 minutes if there was a call at home after
11 security was armed -- or an email at home if after
12 security was armed; is that correct?

13 A. Can I review that column again?

14 Q. Absolutely. Absolutely.

15 A. (Reviewing.)

16 Yes, correct.

17 Q. How did you determine the 45 minutes?

18 A. I knew that Rick lived out east, and just
19 through casual conversation, that I thought his commute
20 was about 45 minutes.

21 Q. In determining this calculation, did you
22 look at any of the Salesforce information?

23 A. No, I did not.

24 Q. Why did you not look at that information?

25 A. I personally don't have access to

1 Salesforce, so I just did not bring it into this
2 analysis.

3 Q. Did Mr. Lombardo -- are you aware whether
4 Mr. Lombardo had access to Salesforce outside of the
5 office?

6 A. Yes, he did have access to Salesforce.

7 Q. Would you agree with me that this
8 spreadsheet does not include all of the time
9 Mr. Lombardo worked?

10 MR. MICHALIK: Objection to the form of the
11 question. You can answer.

12 A. I wouldn't really know that.

13 Q. And why would you not know that?

14 A. Well --

15 MR. MICHALIK: Same objection. You can
16 answer.

17 A. The data I have is regarding, you know,
18 work at the office and what we believe to be, you know,
19 at home or, you know, emails sent at home. If he is
20 claiming some other work, I don't have knowledge or
21 records of it.

22 Q. Are you aware of any time Mr. Lombardo
23 would make phone calls when he was not in the office?

24 A. I can't recall a specific, but I'm sure
25 that he made calls from conferences. I am trying to

1 think if he and I ever spoke while he was at a
2 conference. I mean, after -- after hours, at home? I
3 don't -- like I said, I don't have access to his cell
4 phone, so I can't say for sure.

5 Q. Did Mr. Lombardo ever call you from outside
6 of the office?

7 A. Yes, I think so.

8 Q. Do you remember any specific times he would
9 have -- he would have called you? Do you remember any
10 specific instances?

11 A. I don't remember --

12 MR. MICHALIK: I'm sorry, Christine. You
13 broke up on that. Would you mind just repeating the
14 last question?

15 MS. COOPER: Sure.

16 Q. Do you recall any specific instances in
17 which Mr. Lombardo called you when he was not present
18 in the office?

19 A. I can't recall a specific instance.

20 Q. But you believe that he did -- or let me
21 rephrase that.

22 You don't recall any specific instance, but
23 you do recall he contacted you when he was outside of
24 the office for work purposes?

25 A. Yes, I think he did.

1 Q. So, in essence, this spreadsheet is a
2 compilation of data you culled through or went through
3 and put on this spreadsheet; is that correct?

4 MR. MICHALIK: Object to the form. You can
5 answer.

6 A. Yes, that's correct.

7 Q. And who directed you to put that
8 information on -- into the spreadsheet?

9 MR. MICHALIK: Object to the form to the
10 extent it seeks communications between counsel and
11 Mr. Chmura.

12 Q. Did Ms. Peterson direct you to create this
13 spreadsheet?

14 A. No.

15 Q. Did Dr. Chmura, Christine Chmura, direct
16 you to create this spreadsheet?

17 A. No.

18 Q. Did Greg Chmura direct you to create this
19 spreadsheet?

20 A. No.

21 Q. Did you have a conversation with anyone --
22 sorry. Did you have a conversation with anyone at
23 Chmura about this spreadsheet?

24 A. Yes.

25 Q. Who did you speak to?

1 A. Chris Chmura, Leslie Peterson, Greg Chmura,
2 Sharon Simmons. I don't recall if I spoke with
3 Xiaobing or not.

4 Q. With respect to Chris Chmura, what was the
5 conversation you had with her about this spreadsheet?

6 A. Well, it was -- I mean, it was all related
7 to the request from our attorneys.

8 MR. MICHALIK: Okay. Again, I am going to
9 say, just so the record is clear, instruct you not to
10 share any communications for counsel from your outside
11 counsel regarding this litigation.

12 Q. How about your conversation with
13 Ms. Peterson about this spreadsheet? What were the
14 substance of those conversations?

15 A. The same thing.

16 Q. And with Greg Chmura?

17 A. Same with Greg.

18 Q. How about with Ms. Simmons?

19 A. Same with Sharon Simmons.

20 Q. Can you describe for me just a general
21 overview of what the spreadsheet depicts?

22 A. It combines the available data that I had,
23 the start and end time for each workday and then
24 calculate the number of hours worked on a given day.

25 Q. Is there data you believe is missing from

1 this spreadsheet to capture all of the hours
2 Mr. Lombardo worked?

3 MR. MICHALIK: Object to the form of the
4 question. You can answer.

5 A. Cell phone records.

6 Q. Would there have been -- or let me rephrase
7 that. Did Chmura lack Mr. Lombardo's login through his
8 computer?

9 A. We don't have logs of it. A login is
10 required. We don't have a log of it.

11 Q. Would -- for a complete spreadsheet, would
12 you agree with me that the Salesforce logins and log
13 outs would be required as well?

14 MR. MICHALIK: Object to the form of the
15 question. You may answer.

16 A. I would have to do more analysis on those
17 logs before I can really answer that question.

18 Q. Did Mr. Lombardo have a login -- we haven't
19 talked much about this yet, but a login to a program
20 called, JobsEQ?

21 A. Yes, he did.

22 Q. And can you explain a little bit what
23 JobsEQ is for the record?

24 A. Yes. JobsEQ is a software product we
25 create and sell at Chmura Economics.

1 Q. And was that the product -- let me -- so
2 Mr. Lombardo had a login to that product, correct?

3 A. Yes, correct.

4 Q. For what purpose would he log in to JobsEQ?

5 A. To give demos and, you know, I suppose you
6 can also log in to help his customers pull data.

7 Q. And is that login data -- is that login
8 information, logging in to JobsEQ, factored into this
9 spreadsheet which is Exhibit AA?

10 A. It is not.

11 Q. Are there any other electronic log ins or
12 log offs that Mr. Lombardo would have completed that we
13 haven't already covered or discussed?

14 A. Electronic?

15 Q. Yes.

16 A. I don't think so.

17 Q. Does Chmura track JobsEQ log ins?

18 A. Yes, we do.

19 Q. And does it track log offs as well?

20 A. Not directly. We -- no, not directly.

21 Q. Does your spreadsheet, Exhibit AA, does
22 this include time that he was not doing something
23 electronic?

24 A. What do you -- can you clarify what that
25 means?

1 MR. MICHALIK: Object to the form of the
2 question.

3 Q. For example, if Mr. Lombardo was preparing
4 an agreement -- let me take a step back.

5 Was Mr. Lombardo preparing the agreements
6 related to the sales of JobsEQ?

7 A. So I was not involved in the day-to-day of
8 sales, but I assume that he did.

9 Q. Would that work be factored into the
10 spreadsheet?

11 MR. MICHALIK: Object to the form of the
12 question. You may answer.

13 A. Insofar it happened between the first and
14 last entries we have here, then, yes.

15 Q. And how would that be captured, or in what
16 column would that be captured?

17 A. It would not be captured in a column.

18 Q. How would it then be captured?

19 A. I don't think I understand the way you are
20 asking.

21 Q. Let me ask a different question.

22 Was any of the time Mr. Lombardo spent at
23 conferences included in that spreadsheet?

24 A. No. So if he sent emails while he was
25 there, that was captured. And if I can review the

1 spreadsheet real quick. (Reviewing.)

2 No, unless there was a call or an email, it
3 would not be captured here. That is assuming it was a
4 weekend. If it were a weekday, then we are
5 automatically allocating eight hours.

6 Q. And what's the basis for allocating eight
7 hours?

8 A. That's our standard, you know, in our -- I
9 don't know the official title of the document, but our,
10 like, employee handbook. It is eight hours plus an
11 hour lunch.

12 Q. What if Mr. Lombardo worked 10 hours at a
13 conference, how would that time be calculated?

14 A. I wouldn't know based on this data unless
15 he sent emails or calls during that time.

16 Q. Was Mr. Lombardo's travel time to or from
17 conferences calculated into this spreadsheet?

18 A. Not specifically, no.

19 Q. So is it fair to say that this spreadsheet
20 does not include all of the time Mr. Lombardo worked?

21 MR. MICHALIK: Object to the form of the
22 question.

23 A. So I am confused. You are asking if it
24 included -- can you repeat the question?

25 Q. Yes, I can repeat the question. Is it fair

1 to say that this spreadsheet does not include all of
2 the time Mr. Lombardo spent working for Chmura?

3 MR. MICHALIK: Object to the form of the
4 question. You may answer.

5 A. I think that's fair to say. It includes
6 all of the information that I have data for.

7 Q. And that was data that was requested of
8 you, correct?

9 MR. MICHALIK: Object to the form of the
10 question.

11 A. That's correct.

12 MS. COOPER: Can we take a short break for
13 a moment? I think I am done with the 30(b)6, but I
14 want to take another look at this.

15 MR. MICHALIK: Five minutes?

16 MS. COOPER: Five minutes is fine. Great.
17 Thank you, guys.

18 - - - - -

19 (Short break off the record.)

20 - - - - -

21 MS. COOPER: Back on the record.

22 BY MS. COOPER:

23 Q. In creating this spreadsheet, Mr. Chmura,
24 did you create any hidden column or hidden rows within
25 here?

1 A. I don't think so. Can I review it real
2 quick?

3 Q. Of course. Let me give you control.

4 A. (Reviewing.)

5 No, I don't think I have any hidden
6 columns.

7 Q. No hidden rows either?

8 A. I don't think so. If I did, it probably
9 wasn't intentional.

10 Q. Okay. Did -- and I will come back to the
11 spreadsheet in a second. Did Chmura use any time --
12 time clock system for their employees to punch in and
13 punch out?

14 A. No.

15 Q. I just want to sort of slowly go through
16 the columns so I fully understand what you did, what
17 you looked at in creating this. So if we could start
18 with Column A, just -- that's the date that the
19 information on the spreadsheet pertains to; is that
20 correct?

21 A. Correct.

22 Q. And you explained the day of the week, each
23 day had a number. I believe you said -- tell me again
24 what day Number 1 was.

25 A. 1 would be Sunday, 7 would be Saturday.

1 Q. If you look at the first email column here,
2 how did you pull that information?

3 A. So I looked at the emails in his sent items
4 and took the sent date or time stamp off those emails.

5 Q. So that was solely based on the sent
6 emails; is that correct?

7 A. Correct.

8 Q. Did you look at any emails that he read --
9 opened and read?

10 A. I did not.

11 Q. And on the last email column, Column E of
12 Exhibit AA, what did you look at to populate that
13 column?

14 A. Same thing.

15 Q. So you looked at emails sent by
16 Mr. Lombardo on that given day to populate that column?

17 A. Correct.

18 Q. And the email -- let me take a step back.
19 So you did not look at any emails he would have opened
20 and read; is that correct?

21 A. That's correct.

22 Q. What was your calculation for the email
23 count number?

24 A. That's the number of -- I think it was the
25 number of distinct entries I had for a given day; that

1 is, time stamps.

2 Q. Can you explain that at bit for me? I am
3 not as tech savvy. So what do you mean by time stamps?

4 A. The sent date of each email. I am calling
5 them time stamps.

6 Q. I'm sorry. Let me let you finish. I broke
7 my own rule. I'm sorry. So let me reask the question.

8 What emails are counted in the email count
9 column, Column E on Exhibit AA?

10 A. Sent emails.

11 Q. Would those include reply emails?

12 A. Yes.

13 Q. As well as emails that Mr. Lombardo would
14 have drafted for the first time to someone; is that
15 correct?

16 A. That's correct.

17 Q. And what email account were you looking at
18 for that purpose?

19 A. His account, the
20 Rick.Lombardo@Chmuraecon.com.

21 Q. Did Mr. Lombardo use any other email
22 addresses for work-related communications, to your
23 knowledge?

24 A. I don't know.

25 Q. To access his emails on his computer, would

1 he have had to log in?

2 A. Ultimately, some type of authentication
3 would have been required, yes.

4 Q. Did you look at any authentication records
5 to determine any time Mr. Lombardo was working?

6 A. I did not because, for example, your phone
7 when you set up the account, would do some
8 authentication. That wouldn't give me as accurate as a
9 time stamp of when the individual's emails were sent.

10 Q. Do you know on what devices Mr. Lombardo
11 had access to email?

12 A. I believe he had access through his
13 workstation at the office. He could have used any
14 workstation at the office, including the conference
15 room computer. He also had it set up on his -- he had
16 email set up on his cell phone.

17 Q. What email provider does Chmura use?

18 A. Microsoft Office 365.

19 Q. Would Mr. Lombardo have had access to his
20 email as well through a browser?

21 A. Yes.

22 Q. And did Microsoft Office 365 track all of
23 the user's usage of the Office 365 app?

24 A. I am not sure actually.

25 Q. Does Chmura use Office 365 for anything

1 other than email?

2 A. Yes. We license our office applications
3 through that, Word, for example, Excel. Some of us use
4 the, you know, other -- there is a lot of tools in that
5 suite, so there are various adoption of those tools
6 throughout the company.

7 Q. Did you look at any Office 365 logs in
8 preparing this spreadsheet?

9 A. No.

10 Q. Would, to your knowledge, Mr. Lombardo text
11 any -- any other employees or customers pertaining to
12 work-related matters?

13 A. I think he did. We didn't have an
14 official, like a company-owned cell phone for him, so
15 I, you know, don't have access to track that, but I
16 think that he did.

17 Q. Did you include anything pertaining to
18 Mr. Lombardo texting on the spreadsheet, the
19 Exhibit AA?

20 A. No, I don't have access to that data.

21 Q. With respect to the first badge column on
22 Exhibit AA, Column F, how did you pull that
23 information?

24 A. That was exported from the access control
25 system that runs the badge system.

1 Q. And I notice that in 2015 up until -- one
2 minute, I'm going to expand that column so we can see
3 what's in there.

4 There are days up to April 6, 2015 in that
5 column that do not have anything. Do you know why
6 there is nothing in that column from, let me say, Row
7 Number 2 to Row Number 47?

8 A. Yes. So 4/6/2015 was the earliest record I
9 had. I don't remember if -- I don't remember if it
10 wasn't recording before that or if that's when we
11 installed the system.

12 Q. And so as of April 6, 2015, you had the
13 information from that badge system, correct?

14 A. Correct.

15 Q. And you have a last badge column in there,
16 too, correct?

17 A. That's correct.

18 Q. And what did -- what's the basis for that
19 last badge column?

20 A. Some days had more than one entry logged,
21 badge logged, so, for example, if one of us leaves the
22 building and comes back in, you'd have the badge to get
23 back in, and that could generate more than one log on
24 that day.

25 Q. And how did Column G factor into your

1 calculation of the hours Mr. Lombardo worked for that
2 day?

3 A. Can I review the document?

4 Q. Yes.

5 A. (Reviewing).

6 So, quick review here, it appears that I
7 used that towards the maximum -- Column P, the
8 calculated maximum. That is the latest entry we have
9 for any activity.

10 Q. Can you explain that at bit more for me?

11 A. Which part?

12 Q. The calculated maximum. How you use that
13 in the calculated -- how you use Column G in the
14 calculated maximum.

15 A. Okay. So if he badged in at 12:50 p.m.
16 Let's take Row 51 as an example. If he badged in at
17 12:50 p.m., then we know he was at the office. So,
18 therefore, I put the end of the workday, at least, at
19 12:50 p.m.

20 Q. Okay. But you didn't -- you based it on
21 the last -- did you base that calculation on the last
22 badge in, or that's for calculated max? But if he
23 badged in at 12:50, how -- I think I am going to need
24 you take me through that one more time so I am
25 following. I don't think I'm following for -- it is not

1 making sense to me, I think.

2 If Mr. Lombardo swipes in at 7:55 in the
3 morning, take the row that you are on, Row 51, it shows
4 Mr. Lombardo swiped in at 7:55 in the morning, correct?

5 A. Correct.

6 Q. And then shows he swiped in again at 12:50,
7 April 9, 2015 in that Row 51, correct?

8 A. Correct.

9 Q. So can you walk me through, again,
10 Column P, how you -- how that last badge in calculated
11 into Column P?

12 A. So the last badge, 12:50 p.m. in that
13 example was used to -- it was used towards that
14 maximum, or think of it as an end time. So the fact
15 that he badged in at 12:50 means that his workday
16 lasted, at a minimum, until 12:50. Now, I don't know,
17 ultimately, that he was working between 7:55 and
18 12:50 p.m.

19 Q. But you just said that there was -- you
20 testified there was no swiping out, correct?

21 A. That's correct. That's why I say --

22 Q. What --

23 A. Correct. That's why I say at a minimum,
24 12:50, because I don't have exit data.

25 Q. Well, would it make sense for Mr. Lombardo

1 to swipe in at 12:50 and immediately leave?

2 A. No. I am not claiming that he did.

3 Q. But in your calculation, as part of your
4 calculation, his last badge swipe for the day, badge
5 swipe in for the day could be calculated as a time of
6 departure is that -- is my understanding correct?

7 A. That would be correct if there was no other
8 activity after that; meaning, if he didn't send any
9 email, didn't make any calls after that badge, you are
10 correct that the max then could be set to 12:50;
11 however, in the final calculation, I still applied an
12 eight hour minimum.

13 Q. What was your basis for finding an eight
14 hour minimum?

15 A. Like I said earlier, that's in our -- our
16 handbook document that -- I don't recall the specific
17 language, but we talked about, you know, nine hours --
18 or our eight hour work day with an hour for lunch, nine
19 hours total.

20 Q. But what if Mr. Lombardo didn't work eight
21 hours that day?

22 A. I still give him eight hours in this
23 calculation for weekdays.

24 Q. Can you walk me through how you ultimately
25 calculated the time worked for a given day? Walk me

1 through the calculated, that Column O, calculated min,
2 to start, and how you get to that time.

3 A. Okay, Column O and --

4 Q. And let's use Row 51 while we are on it as
5 an example. So if you walk me through how you got to
6 April 9, 2015, 7:55 a.m. the calculated min for that
7 day.

8 A. Okay. I am going to scroll left so we can
9 see Column C. So Column O will take the earliest entry
10 of Column C, F, I, and I think L. Let me check.

11 Well, technically, the formula includes C
12 and D, F and G, I and J. But it is looking for the
13 earliest entry of almost all of those.

14 Q. So what does calculated min, what does that
15 time represent?

16 A. That represents the earliest time stamp we
17 have for activity on that given day in that
18 spreadsheet.

19 Q. Okay. So take me through Column P,
20 calculated max, in the same way.

21 A. Okay.

22 Q. What is that? How do you get April 9, 2015
23 at 8:57 p.m.?

24 A. So Column P takes the latest time stamp
25 from these activities; that is, Column C, E, F and G, I

1 and J.

2 Q. Now -- okay, I see. So the last one in
3 this instance would have been an email at 8:57 p.m.
4 sent on April 9, 2015?

5 A. Correct.

6 Q. How did you use these two columns further
7 in your calculation? First Column O, how is this
8 column used, or is it used in the spreadsheet for
9 further calculation?

10 A. It is. It should be used in Column R. So
11 it is used for a preliminary calculation of the number
12 of hours of work done that day.

13 Q. And in this instance, it's 13 hours and 2
14 minutes on Row 51 of Exhibit AA; is that correct?

15 A. That's correct.

16 Q. And how is that -- how was that calculated?
17 How did you get the 13 hours and 2 minutes?

18 A. Column P minus Column O.

19 Q. So if I am understanding this correctly, if
20 Mr. Lombardo clocked in at 7:55 a.m. and then swiped
21 his badge again at 12:50 p.m. and had no other -- had
22 no sent emails and no calls from his Chmura work phone,
23 then that time would have shown, roughly -- in total
24 time in Column R, would have shown roughly -- let me do
25 the quick math, I'm sorry. Five hours; is that

1 correct?

2 A. No, we do not have a time clock system, so
3 I don't have clock-in data on this.

4 Q. I meant badge swipe. So let me -- let me
5 rephrase. Let me -- if we assume -- let me get it
6 right. I want to get it right.

7 We assume here -- well, not assume. You
8 show that Mr. Lombard swiped his badge in at 7:55 a.m.
9 on April 9th, and you show in the last badge, Column G
10 for that same row, 51, that he swiped in again on
11 April 9, 2015 at 12:50 p.m. If he did not have any
12 sent emails, so there would be no first and no last
13 emails, correct, if he didn't have any sent emails?

14 A. Correct.

15 Q. And he didn't have a first call and last
16 call because he didn't use his Chmura work phone that
17 day, he wouldn't have anything in Columns I or J,
18 correct?

19 A. Correct.

20 Q. Then that calculated time in Row R would be
21 the hours between 7:55 a.m. in Column F, Row 51, and
22 12:50 p.m. in Column G of Row 51; is that correct?

23 A. Correct.

24 Q. But instead, based on the fact he sent an
25 email at 8:57 p.m., you calculated the difference

1 between 7:55 a.m. when he swiped the badge in, when it
2 shows that badge was swiped on Row 51 and that last
3 email time to arrive at 13 hours and 2 minutes in total
4 time in Column R, correct?

5 A. Correct.

6 Q. Okay. So to go back to these -- to the
7 columns here. I got a little off track, but that's
8 okay. That was very helpful. Your call count -- oh,
9 we already talked about call count, I believe -- no, we
10 didn't. We a talked email count. So let me take a
11 step back.

12 So first call in Row I -- wait, going back
13 further, I'm sorry. I am looking at these, so Column G
14 is the badge count. Can you explain what the badge
15 count column is?

16 A. Yeah, that's number of log entries on that
17 day.

18 Q. So that would be the number of times
19 Mr. Lombardo swiped his badge to get into Chmura?

20 A. Correct.

21 Q. So how -- moving onto Column I. In the
22 first call column, what was the basis for the
23 information in that column?

24 A. That's from records of our phone system.

25 Q. And what phone system does Chmura use?

1 A. It as called Simplicity.

2 Q. Is it like a voice over the internet phone
3 service?

4 A. Yes.

5 Q. Through Simplicity does Mr. Lombardo have
6 the ability to forward calls to his cell phone?

7 A. Yes.

8 Q. And if those calls came in to the office
9 and were forwarded to his cell phone, would those be
10 picked up by your spreadsheet?

11 A. If he was using the Simplicity app, it
12 would. If it was simply forwarded to his cell phone
13 number, I don't know off the top of my head.

14 Q. Do you know if Mr. Lombardo used the
15 Simplicity app?

16 A. I can't say specifically. I think we
17 talked about it, but I don't remember if he set it up
18 or not.

19 Q. With respect to Column I, that first call
20 column, is that the -- when you say first call, is that
21 the first call received?

22 A. I would have to go back to the logs to
23 verify that. I don't recall.

24 Q. So would it -- is it possible it is the
25 first call sent -- sorry, not sent, that would be

1 email -- first call made, that he made, that
2 Mr. Lombardo made?

3 A. I would have to go back to the logs to
4 check.

5 Q. But as you sit here today, you don't know
6 whether that first call column contained outgoing
7 calls, correct?

8 A. So I don't know if it's outgoing only or if
9 is it both, incoming and outgoing. That's what I would
10 have to check on.

11 Q. So you know for sure those are outgoing
12 calls; is that correct?

13 A. I'd want to consult, you know, the original
14 logs just to verify that.

15 Q. And what about Column J, the last call
16 column there? Can you explain the basis for that
17 column?

18 A. So it's the same as I, except that we are
19 looking for the latest entry on a given day.

20 Q. And do you know whether that Column
21 contains both outgoing and incoming calls?

22 A. I'd have to check the original logs to
23 verify that.

24 Q. And unless Mr. Lombardo was using
25 Simplicity app on his cell phone, his cell phone calls

1 would not be tracked in either Column I or J, correct?

2 MR. MICHALIK: Object to the form of the
3 question. You can answer.

4 A. I have to doublecheck on a forwarding
5 situation. I don't recall if that's included in these
6 or not.

7 Q. Column K is call count, can you explain
8 what's included in the call count?

9 A. That's the number of log entries for that
10 day.

11 Q. What constitutes a log entry?

12 A. Well, that's what I would have to go back
13 and verify, is it incoming and outgoing, or outgoing
14 only, or what.

15 Q. Did you ever have an opportunity -- let me
16 rephrase that.

17 Did you ever compare Mr. Lombardo's call
18 volume to any of the other sales reps or account
19 managers, or senior account managers at Chmura?

20 A. Not directly. I -- you know, I am not
21 involved in day-to-day sales, but certainly as a member
22 of the leadership team, we would get reports on
23 activity levels.

24 Q. And what did you observe when you would
25 review those reports?

1 A. I mean --

2 Q. Was Mr. Lombardo's call volume higher than
3 the other account managers and senior account managers?

4 A. He was one of the higher, yeah. I mean, on
5 a -- you know, a specific instance, I can't tell you.

6 Q. Other than days that Mr. Lombardo was on
7 vacation or at a conference -- let me rephrase that.

8 Was Mr. Lombardo's call volume routinely
9 higher than other account managers and senior account
10 managers?

11 A. That's my general impression.

12 Q. With respect to the Column L, the first
13 arm, it starts on Row 119, with that field being
14 populated, do you see that?

15 A. I do.

16 Q. Why is that field not populated for any
17 time frame before March 12, 2018?

18 A. I didn't have data prior to that.

19 Q. I just want to take a step back for a
20 second and follow-up on something you said about -- it
21 was -- and I don't want to put words in your mouth.
22 But regarding Mr. Lombardo's call volume, those reports
23 that you received, what was contained within the
24 reports?

25 A. Well, we see a lot of reports in the

1 leadership group, but what comes to mind is -- it's
2 like activity levels. So I think it is all generated
3 out of Salesforce, but logs, emails, demos.

4 Q. Can you explain logs? Do you just mean
5 logging in and out of Salesforce, or what -- can you
6 explain logs?

7 A. Sorry, I meant call logs.

8 Q. Was Mr. Lombardo consistently higher
9 than the other account managers and senior account
10 managers with respect to his call log numbers?

11 A. My observation of those is he was
12 consistently high. Higher? I can't say specifically.

13 Q. What about -- I don't want -- I think you
14 said emails, as well, was a metric that was tracked on
15 the report?

16 A. Yeah, I believe that's on the report,
17 emails.

18 Q. And was -- does this report have a title?
19 Let me ask that.

20 A. I refer to it as the weekly -- it's an
21 email that I get every week with summary data. Is that
22 where it is included? I don't know the title off the
23 top of my head.

24 Q. Was Mr. Lombardo consistently -- and I am
25 using your words -- higher? Was Mr. Lombardo

1 consistently -- we already talked about call logs. Was
2 Mr. Lombardo consistently higher in his email numbers
3 on that report?

4 MR. MICHALIK: I object to the form of the
5 question.

6 A. I don't know specific. I'd have to go back
7 and look at the data. You know, again, I am not
8 day-to-day sales, so I don't examine it at that level,
9 but my impression was that he was consistently -- had
10 consistently high activity.

11 Q. What about with respect to demos? Was
12 Mr. Lombardo performing more demos than, or a higher
13 number of demos consistently than the other account
14 managers and senior account managers?

15 A. I'd have to look at the report.

16 Q. Do you review this report with the other --
17 the other leadership?

18 A. The weekly report that I am thinking of,
19 not necessarily. We each, you know, look at it on our
20 own. They have a weekly -- I'm sorry -- a monthly
21 sales metrics presentation that they -- they being the
22 sales group -- presents to leadership, and for that
23 one, we are all together.

24 Q. How long have those meetings been going on?

25 A. I don't recall when they started

1 specifically.

2 Q. Did they occur throughout Mr. Lombardo's
3 employment -- his entire employment?

4 A. I can't say for sure, but I don't think
5 they started -- I don't think we were doing them before
6 we hired Rick.

7 Q. So they might have started sometime after
8 Mr. Lombardo started; is that correct?

9 A. That's possible. I'd have to review. I
10 don't know. I am trying to see when the first one was
11 on the calendar.

12 Q. And what was -- would you -- during those
13 meetings, what would be presented to you? What
14 information would be presented to you?

15 A. They could have changed over time, but,
16 generally, it was activity levels of the account
17 managers. There would be data on sales, prospects,
18 what they were expecting to come in, what had closed.
19 There was some data on marketing activities, meaning
20 like -- we called them inbounds. There was a forecast.

21 And then the account managers would each --
22 they called it, word on street. So they would tell us
23 things they were hearing, or features that our
24 competitors have that our customers were asking for.
25 Stuff like that.

1 Q. And who would do the presentation? Who
2 would do the presenting?

3 A. That varied over time as well. It was
4 generally the sales manager. Greg Chmura, I think, ran
5 them for a while. He always ran the forecast part of
6 it. And then, actually, you know, each of the
7 departments would have a slide to bring up topics. So
8 like even I would have a few minutes to talk about
9 things.

10 Q. Was the sales team present during these
11 meetings?

12 A. Yes.

13 Q. And by sales, you mean account managers and
14 senior account managers as well?

15 A. Yes.

16 MR. MICHALIK: Christine, if you would have
17 a second, to be clear, and it's fine if you -- if
18 you've now switched to going to him as a fact witness
19 as opposed to 30(b)6 -- to be clear, he is only
20 designated as 30(b)6 with regard to Item 23.

21 MS. COOPER: Correct.

22 MR. MICHALIK: So I am assuming you have
23 moved to him as a fact witness, but I want the record
24 to be clear that anything outside -- your questions
25 outside of Item 23, you are talking to him as a fact

1 witness.

2 MS. COOPER: I will come back to the
3 reports. That is correct.

4 But I will be come back to the report.
5 We'll go back to the spreadsheet and try to break it up
6 more clearly than that.

7 BY MS. COOPER:

8 Q. Going back to the spreadsheet, we were
9 talking about Column L, the first arm. Can you explain
10 where that data came from in that Column?

11 A. Yes, when our security system is armed, it
12 generates a notification email, and that email has a
13 time stamp, date time stamped.

14 Q. Does it state who armed the system?

15 A. It states the code that was used. Not
16 everyone in our office has a unique code.

17 Q. Did Mr. Lombardo have a code?

18 A. He did have a code. I can't say whether it
19 was unique to him or if others also have that code.

20 Q. So this Column L would then pull the data
21 from every code?

22 A. Yes. So the building was only armed by the
23 last person out.

24 Q. So from Column L, you -- well, first, we
25 are talking about first arm. So Column L would be

1 first arm. It would be the first person in; is that
2 correct?

3 A. No. So Column L would be, generally
4 speaking, the last employee to leave. The reason that
5 we have -- well, that's what Column L is.

6 Q. Then what's Column M?

7 A. Column M is if the system was armed more
8 than once in a day. For example, if the cleaning
9 people came in, they would come at night. So you would
10 have -- the employee would leave, they would arm the
11 system. The cleaning people would arrive, they would
12 disarm the system and then they would re-arm it when
13 they were done. That re-arm would be Column M.

14 Q. How frequently did the cleaning people
15 come?

16 A. Twice a week.

17 (Reporter technical issues).

18 - - - - -

19 (Short break off the record.)

20 - - - - -

21 MS. COOPER: Okay. Ready to go back on the
22 record.

23 BY MS. COOPER:

24 Q. So we were talking about the spreadsheet.
25 I want to go back to the crux of the spreadsheet.

1 We were on Column L and Column M. And so
2 if we could, if we could look at Column L --

3 MS. COOPER: Oh, I apologize. If we can go
4 off the record for just one second. I wanted to
5 address something.

6 - - - - -

7 (Discussion had off the record.)

8 - - - - -

9 MS. COOPER: Back on the record.

10 BY MS. COOPER:

11 Q. Mr. Chmura, we were talking about columns L
12 and M on this Exhibit AA, and you were explaining
13 how -- the basis for the -- the base in times in Column
14 L. Could you walk me through that again, how you
15 populated those cells?

16 A. Column L?

17 Q. Yes, please.

18 A. Yeah, so Column L is the first log entry I
19 have that the system was armed on a given day. So,
20 generally, that is when the last employee leaves for
21 the day, they arm the system, whoever that happens to
22 be.

23 Q. And Column M, can you explain Column M
24 again?

25 A. Column M is if the system was armed more

1 than once, for whatever reason, M is basically the last
2 log entry on a given day that we have.

3 Q. And that could be an employee, correct,
4 logging -- sorry, could be an employee arming the
5 system, correct?

6 A. Correct.

7 Q. Or it could be the cleaning people arming
8 the system?

9 A. Could be the cleaning people, correct.

10 Q. Could it be anybody else?

11 A. There were a couple of days that we had
12 some construction. I'd have to review if we gave them
13 codes or if I armed them in that case. But, no,
14 otherwise, employees and the cleaning people were the
15 only ones that had codes.

16 MR. MICHALIK: Christine, sorry. This is
17 Chris again. It looks like we may have lost the court
18 reporter.

19 COURT REPORTER: I'm still here. No video,
20 just audio for the moment.

21 MR. MICHALIK: I just wanted to make sure
22 that the court reporter can at least still hear us.

23 MS. COOPER: Thank you, Chris.

24 BY MS. COOPER:

25 Q. How did -- Mr. Chmura, how did Column L

1 factor in here, into further calculations on this
2 spreadsheet?

3 A. Can I review the spreadsheet for a second?

4 Q. Yes, let me -- I might need to give you
5 control.

6 A. Okay. Thank you (Reviewing.)

7 So Column L was used if we had, what I will
8 call, an activity entry. No, I'm sorry, it is
9 specifically email. If there was an email sent after
10 the arm log entry in Column L, then we assume that was
11 done outside of the office because this system was
12 armed. And then what I did is deduct 45 minutes for
13 the commute home.

14 Q. And so built into your Column R total time
15 -- I'm sorry. Tell me again what other columns L is
16 used in.

17 A. Well, Column L is only directly used in
18 Column W, which is this commuting time.

19 Q. And you use that Column L to trigger an
20 entry of either 0 or 45 minutes; is that correct?

21 A. That's correct.

22 Q. And 45 minutes --

23 A. In Column L.

24 Q. And that 45 minutes represents the -- your
25 estimate of Mr. Lombardo's commuting time, correct?

1 A. Correct.

2 Q. So how did you use Column M?

3 A. I don't believe Column M is used. Let me
4 review these formulas to be sure. (Reviewing).

5 It doesn't look like Column M is used.

6 Q. And what is Column N? What is that
7 calculating?

8 A. Column N is the number of the log entries
9 we had for that day. So, roughly, the number of times
10 the system was armed.

11 Q. But the system would take -- Row 123, there
12 is a 3 in Column N, so the system was armed three
13 times, correct?

14 A. Are you talking about March 16, 2018?

15 Q. Row 123. Is that Row 123? Yeah.

16 A. Row 1123, the one I just highlighted.

17 Q. Yes.

18 A. Repeat the question, please?

19 Q. So there is a 3 in Column N. That would be
20 three times that the system was armed that day,
21 correct?

22 A. IT actually means that I had 3
23 notifications, which should mean, yes, that the system
24 was armed three times.

25 Q. Did either L or M -- let's start with L.

1 Did L factor into Column O or P? Let's take a step
2 back. Does Column L factor into Column O?

3 A. No.

4 Q. So if Mr. Lombardo had put in his code to
5 disarm the system and say, as an example, in Row 1123
6 that we're in, if Mr. Lombardo had disarmed the system
7 at 6:14 p.m., that 6:14 p.m. is not used as a basis for
8 calculating the end of his workday; is that correct?

9 A. There is no disarm data in this analysis.

10 Q. I'm sorry. If Mr. Lombardo armed the
11 system at 6:14 p.m. on March 15, 2018, that 6:14 p.m.
12 is not used as an end time for his workday in this
13 spreadsheet; is that correct?

14 A. It's not used in Column P. It's not
15 specifically used as an end time except to trigger that
16 commuting.

17 Q. So it was only used when there was an email
18 that is later than the time that the system was armed,
19 correct?

20 A. Correct, that's what these formulas look
21 like, that's my recollection of setting this up.

22 Q. What about if there was a phone call that
23 occurred after the system was armed? Is that
24 calculated -- does that trigger the 45 minutes or zero
25 commute time?

1 A. It does not.

2 Q. Did you prepare all the formulas for this
3 spreadsheet?

4 A. I did.

5 Q. We talked about the calculated end time and
6 calculated max time in columns O and P. Can you
7 explain what Column Q is?

8 A. Column Q is a summation of the activity
9 counts of Columns E, H and K, which would be the email
10 count, the badge count, and the call count.

11 Q. Why did you add up those three fields?

12 A. It's just something we do in our line of
13 work. We total up everything, whether it is used or
14 not.

15 Q. Are the email counts, badge counts and call
16 counts related in some way?

17 A. No.

18 Q. So if we move over to -- within Column Q,
19 that -- take that 114. I saw that you are on the 114,
20 activities. Do you use that metric for any purpose
21 normally within the business?

22 MR. MICHALIK: Object to the form of the
23 question.

24 Q. Let me re phrase. Are you ordinarily
25 adding up email counts, badge counts and call counts

1 for metrics at Chmura?

2 MR. MICHALIK: I object.

3 Q. You can answer, if you know.

4 A. No, I do not.

5 Q. If we move over to Column R, total time,
6 and we can stay within Row 1123 just for ease of
7 reference and having an actual number, can you tell me
8 how you calculated that time?

9 A. Yeah, so this is columns T minus Column O,
10 which would give us, you know, a number of hours. And
11 it looks like I actually did use Column Q here, simply
12 to say if there was zero activities, meaning there
13 wasn't an activity in the call, the email or the badge,
14 then we blank this out. But, otherwise, we would
15 display P minus O.

16 Q. By "blank out," you mean the cell would
17 have no number value in it, no time value in it?

18 A. Yes, correct. That's an Excel thing. If
19 you don't, it gives you, you know, an error or some
20 ugly value, so.

21 Q. Sure.

22 MR. MICHALIK: Christine, Leslie is here
23 now, so -- and it is about two o'clock. Do you want to
24 -- I guess, let's go off the record.

25 - - - - -

1 (Discussion had off the record.)

2 - - - - -

3 MS. COOPER: Back on the record.

4 BY MS. COOPER:

5 Q. Mr. Chmura, I want to finish up going over
6 this spreadsheet with you, and I am going to share it.

7 MR. MICHALIK: Leslie is the corporate
8 representative, and since she is here, she is going to
9 be sitting in. So the court reporter can get that,
10 and, Christine, so you are aware.

11 MS. COOPER: Okay. Thank you.

12 BY MS. COOPER:

13 Q. We were talking about the spreadsheet and
14 how you were calculating the total time in that Column
15 R. I wanted to talk a little bit more about Column W
16 and how that 45 minutes versus 0 minutes was
17 calculated. If Mr. Lombardo was taking a call in his
18 car, you know, he was working, would he still be, in
19 your calculation, charged for that 45 minutes?

20 A. There is no call -- can you give me control
21 again so I can check the formula? Oh, I still have it.
22 There is no call data used in that calculation.

23 Q. So if we look at phone out there, I am not
24 sure what Column S is?

25 A. Did you say S as in Sam?

1 Q. S as in Sam. What is a comp day?

2 A. So when I went through his calendar, Rick
3 had certain days just marked off as comp days, and so I
4 put a 1 there to indicate that he was not at the
5 office.

6 Q. And did you know what Mr. Lombardo meant
7 by comp day?

8 A. I assume he meant the -- like after a
9 conference, that was a day that he took off.

10 Q. Did you ever have a discussion with
11 Mr. Lombardo about what comp day meant?

12 A. Not that I recall.

13 Q. On those comp days, are you aware whether
14 Mr. Lombardo was still fielding -- was still working by
15 taking calls?

16 A. I didn't look at the logs that closely.

17 Q. What about sending or receiving emails on
18 days he took a comp day?

19 A. Same thing, I didn't look at the logs that
20 closely.

21 Q. And if he had comp day on his calendar, how
22 did that affect your calculation?

23 A. Let me check these formulas. (Reviewing).

24 So if it was marked as a comp day, his
25 calculation did not give him the automatic eight hour

1 minimum, but it would still -- if there was any
2 reported activity, emails or calls, it would still
3 total those up.

4 Q. I am going to expand Column V here for a
5 second so we can see it entirely. The row that you are
6 on, which I believe is 1137. The first 1 is blocked
7 out on my screen, but I believe it is 1137; is that
8 correct?

9 A. Yes.

10 Q. And this is on Exhibit AA. There is a --
11 there is a total activity Column Q of 1, correct?

12 A. Correct.

13 Q. But the total minutes are 0. Do you see
14 that?

15 A. I see it.

16 Q. Can you explain why that would be?

17 A. I am going to scroll to the left to see the
18 other columns here (indicating). Yes, there was a
19 single email sent, so since there was only one email
20 sent that didn't produce a range, start minus N then is
21 zero.

22 Q. So your calculation, this spreadsheet --
23 let me say that again.

24 This spreadsheet, Exhibit AA, does not
25 account for any drafting time of emails, correct?

1 A. That's correct. Yeah, not directly. I
2 mean, they -- in the course of a workday, that would be
3 built in, but in this situation, no, that's not
4 accounted for.

5 Q. So you said not directly, but, in fact, in
6 that instance, it was not calculated for, correct?

7 A. Correct.

8 Q. So if you -- what is Column T,
9 conference/travel? Can you explain that column?

10 A. That was days on his calendar that he had
11 put on his calendar that he was at a conference or, you
12 know, indicated that he was traveling.

13 Q. And how did that column factor into your
14 calculation?

15 A. Let me check the formulas again.

16 (Reviewing.)

17 It looks like the only place it is used is
18 in Column X in, specifically -- I'd have to go through
19 my formulas more specifically, but I think what we were
20 trying to do here is -- what I was trying to do is not
21 deduct that lunch hour. You know, so I mentioned we
22 have the eight hours, but we also have an hour lunch.
23 So I was not deducting that if he was at a conference
24 or traveling.

25 Q. When you would deduct for the hour for

1 lunch, would that bring the hours down to seven hours
2 or how -- let me rephrase that.

3 How did that deduction factor into your
4 calculation for lunch?

5 A. Yeah, so that deduction would be applied on
6 a weekday and would only bring it down to eight hours.
7 So there was still an eight hour minimum on a weekday.

8 Q. And so for the conference time, you were
9 not deducting that one hour; is that correct?

10 A. That's what it looks like this formula is
11 doing. I'd have to work through the numbers to verify
12 that to be sure.

13 Q. And what does Column U, which is
14 holiday/vacation, how did that factor into your
15 calculation?

16 A. Let me check these formulas again.
17 (Reviewing.).

18 So if it was a holiday or vacation, it is
19 being used in Column V to not apply the eight hour
20 minimum.

21 Q. What did it apply?

22 A. It looks like that's the only place it is
23 used.

24 Q. Did Mr. Lombardo have paid vacation, to
25 your knowledge?

1 A. So I don't know the H.R., like, you know,
2 official classifications of paid vacation or PTO or all
3 that stuff, but we all had a certain number of days
4 that, yeah, we were paid for when we used them.

5 Q. And what about paid holiday time?

6 A. We had -- when he was first hired, I forget
7 if we had seven or eight holidays, company holidays.
8 We added one, at least one later on.

9 Q. Does that factor into your calculation, you
10 got paid vacation -- start with paid vacation. Did
11 paid vacation factor into your calculation?

12 A. So anywhere on his calendar that he had
13 marked a vacation day, or if it was a day that was one
14 of our, you know, official company holidays, that's
15 what I indicated in Column U.

16 Q. And how is that then used to -- in other
17 calculations on this spreadsheet?

18 A. That was used then in Column V, which
19 specifically then was saying, it's not a day at the
20 office, so we are not applying the eight hour minimum.

21 Q. Which column did you say? Did you --

22 A. V as in Victor.

23 Q. V as in Victor? Okay. Sorry, I misheard.
24 Can you explain Column V, the minimum hours to the day?
25 What's the basis for that column?

1 A. Yeah, the basis is that if it's a day that,
2 you know, that we are at the office and it is not a
3 holiday, not a vacation day, it applies a minimum of
4 eight hours.

5 Q. Applies eight hours to what?

6 A. Well, it basically -- that means that
7 taking out commuting or taking out a lunch hour, I am
8 not letting it -- I am not letting the total for that
9 day go below eight hours. Or, for example, if he only
10 logged one call, you know, as we discussed, that would
11 show up as a zero. So I am using that eight hours as a
12 minimum to say, okay, I don't have any logs for that
13 day, so we will use eight hours.

14 Q. But you didn't use eight hours if he just
15 had one call logged, correct?

16 A. Are you referring to Row 1137?

17 Q. Yes.

18 A. That's correct for Row 1137 because that is
19 either a holiday or a vacation day.

20 Q. How is the minimum hours per day -- how did
21 that -- where is that number used in another
22 calculation? Is it used in another column?

23 A. It should be used in Column X. Let me
24 check.

25 Yes, so after -- in this formula, after

1 everything is taken out, that means after I take out
2 the hour for lunch, after we take out the commute, if
3 applicable, after we, you know, compute the min and max
4 of the activities, it is then applied as a minimum.

5 Q. What was your basis for taking out an hour
6 for lunch?

7 A. That's mentioned in our handbook. I
8 believe that's -- again, I can't remember the exact
9 language, but, you know, there is -- that we work eight
10 hours plus an hour for lunch.

11 Q. So the total minutes column, Column X, how
12 did you calculate the total minutes?

13 A. Column X is the difference between the min
14 and max time columns, O and P, and then we subtract out
15 based on those various rules we just discussed. We are
16 going to subtract out the lunch, also subtract out the
17 commute, and then we will apply that minimum of eight
18 hours.

19 Q. And what is the Column Y, the weekly hours
20 column?

21 A. That is an average of -- I know. It's a
22 total hours per week. So a sum of the values in Column
23 X for that week. And it looks like I put it on Sunday.

24 Q. In Column V there says, Rick claim. Do you
25 know what that column is?

1 A. Yes. When I put the spreadsheet together,
2 if I scroll down a little bit, just out of curiosity, I
3 copied some of the numbers from Rick's -- I don't know
4 the title of the document, but it was one of his claims
5 that had -- you know, his -- what he was claiming he
6 worked per week. So I put it there for comparison.

7 Q. I want to-- let's go to the very bottom of
8 this here. And you have sort of bridging -- well, it's
9 Row 704 -- I'm sorry, probably 1704; is that correct?
10 It has, average last three years, do you see that?

11 A. I see it.

12 Q. Can you explain to me what the average last
13 three years calculation is and how you derive that?

14 A. So -- let me check the formula. It is an
15 average of the weekly totals for, roughly, a three year
16 time period.

17 Q. I want to move back to what was marked as
18 Defendant's Exhibit Z, which is the other spreadsheet.
19 And I am going to drag that into the screen, and I am
20 going to minimize this one (indicating).

21 Now, earlier you testified that you didn't
22 recognize this, and it is very small, but you didn't
23 recognize this spreadsheet. I wanted to have you take
24 another look at it. So give yourself a minute to do
25 that and let me know if it looks familiar to you now.

1 A. (Reviewing.)

2 Well, columns A through Y certainly are, or
3 A through Z.

4 Q. Did you review any parking receipts that
5 Mr. Lombardo provided in Discovery?

6 A. No.

7 Q. Okay. So anything -- so Column AA, for
8 example, you did not populate that column?

9 A. No.

10 Q. Do you know who did?

11 A. No.

12 Q. I just have a couple of follow-up questions
13 and then take a short break and come back on and we
14 will likely be finished for the day.

15 Why didn't you review the JobsEQ data for
16 creating Exhibit AA? And I will just go back to that.

17 A. I don't recall if it was asked for or not.
18 I suspect it wasn't asked for. My opinion on using it
19 or not is that it would already be covered by other
20 activity. The nature of JobsEQ is that we are not
21 logged in, necessarily, all day. Account managers are
22 logged in more than other employees, but, certainly, in
23 my opinion, email would cover a broader range than the
24 JobsEQ activity.

25 Q. Why would JobsEQ -- or what was -- what

1 were account managers using JobsEQ for?

2 A. Well, they would use it to give demos. In
3 Rick's case, I know that he -- he would also field a
4 lot of calls from customers that had questions, so he
5 would use it outside of demos to -- whether it was
6 helping them, you know, navigate it, or pull some data
7 for them or whatever, like that kind of thing.

8 Q. Would he also use it to prepare for demos?

9 A. I can't say specifically if he did or not.

10 Q. Do you know how much time Mr. Lombardo
11 spent actively using JobsEQ?

12 A. Can I correct my last answer?

13 Q. Yes. So I'll hold my question. Go ahead.

14 A. I actually do know that he would prepare
15 for demos in JobsEQ because I know that he would print,
16 often, a map, like of the area he would be demoing.

17 Q. Do you know how much time Mr. Lombardo
18 spent using JobsEQ?

19 A. Not off the top of my head.

20 Q. Why didn't you review the Office 365 logs
21 in preparing this spreadsheet, Exhibit AA?

22 MR. MICHALIK: Object to the form of the
23 question. You may answer.

24 A. I don't know how to access them, and so if
25 it wasn't requested, I didn't dig in to how to get to

1 them.

2 Q. I think you already answered this, but why
3 didn't you use the Salesforce data in calculating -- or
4 I'm sorry -- in Exhibit AA?

5 A. Same thing. I don't have direct access to
6 Salesforce and so if it wasn't asked of me, I didn't
7 dig into how to get it.

8 Q. So did you do exactly what was asked of you
9 in creating the spreadsheet?

10 MR. MICHALIK: Object to the form of the
11 question.

12 Q. You can still answer.

13 A. Repeat the question one more time, please?

14 Q. Did you do exactly what you were asked to
15 in creating this spreadsheet?

16 MR. MICHALIK: Same objection.

17 A. Well, I added in, I think, a little extra;
18 for example, Column Z. It was not specifically asked
19 that I bring that in. Z as in zebra.

20 Q. Got it. Are there any other calculations
21 or columns that you added that were not asked of you?

22 A. I'd have to go back and review.
23 Specifically what was asked I don't remember.

24 Q. Okay. Did you prepare or create any other
25 documents with respect to the topics set forth in

1 Number 23 of the Notice of Deposition?

2 MR. MICHALIK: Object to the extent it
3 calls for any communications with outside counsel.
4 Subject to that objection, you can answer.

5 A. I didn't prepare anything that wasn't
6 shared with counsel.

7 Q. Did you prepare any other spreadsheets?

8 MR. MICHALIK: Same objection.

9 A. No, not that I recall.

10 Q. Is this the only spreadsheet that you
11 prepared?

12 MR. MICHALIK: Object to the form of the
13 question. You can answer.

14 A. I don't recall one way or the other. There
15 is, possibly, a draft version of this. I don't
16 remember.

17 MS. COOPER: Can we take a short break and
18 go off the record?

19 MR. MICHALIK: Sure.

20 MS. COOPER: Thank you.

21 - - - - -

22 (Discussion had off the record.)

23 - - - - -

24 MS. COOPER: Go back on.

25 I don't have any other questions pertaining

1 to the 30(b) portion of Mr. Chmura's deposition, and as
2 I understand it, we are going to continue his
3 individual deposition until next Tuesday and pick up
4 back there by agreement of the attorneys.

5 MR. MICHALIK: That is correct. And I
6 assume now you want to go on to Ms. Peterson?

7 MS. COOPER: Yes. Could I have just a few
8 minutes to get a drink?

9 MR. MICHALIK: Absolutely.

10
11 (Whereupon, deposition was adjourned at 2:45 p.m.)
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1 Whereupon, Counsel was requested to give instruction
2 regarding the witness's review of the transcript
3 pursuant to the Civil Rules.

4

5 SIGNATURE:

6

7 Transcript review was requested pursuant to the
8 applicable Rules of Civil Procedure.

9

10 TRANSCRIPT DELIVERY:

11 Counsel was requested to give instruction regarding
12 delivery date of transcript.

13 Ms. Cooper, Original transcript,
14 and rough transcript, yes.

15 Mr. Michalik , Certified transcript,
16 and rough transcript, yes.

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REPORTER'S CERTIFICATE

The State of Ohio,)

SS:

County of Cuyahoga.)

I, KELLIANN D. LINBERG, RPR, a Notary Public within and for the State of Ohio, duly commissioned and qualified, do hereby certify that the within named witness, JOHN L. CHMURA, was by me first duly sworn to testify the truth, the whole truth and nothing but the truth in the cause aforesaid; that the testimony then given by the above-referenced witness was by me reduced to stenotypy in the presence of said witness; afterwards transcribed, and that the foregoing is a true and correct transcription of the testimony so given by the above-referenced witness.

I do further certify that this deposition was taken at the time and place in the foregoing caption specified and was completed WITH ADJOURNMENT.

1 I do further certify that I am not a
2 relative, counsel or attorney for either party, or
3 otherwise interested in the event of this action.

4
5 IN WITNESS WHEREOF, I have hereunto set my
6 hand and affixed my seal of office at Cleveland, Ohio,
7 on this 11th day of May, 2020.

8
9
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11 
12

13 Kelliann D. Linberg, R.P.R.,
14 Notary Public within and for
15 the State of Ohio
16

17 My commission expires May 25, 2024.
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IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF VIRGINIA
RICHMOND DIVISION

~~~~~

CHMURA ECONOMICS & ANALYTICS, LLC  
Plaintiff

vs.

Case No. 3:19-CV-00813

RICHARD LOMBARDO  
Defendants

~~~~~

REMOTE VIDEO DEPOSITION OF:
JOHN L. CHMURA, VOL. II

Taken on:
May 5, 2020
9:00 a.m.

Taken at:

Home of John Chmura
3681 Braemar Drive
Broadview Heights, Ohio

Kelliann D. Linberg, RPR, Notary Public

1 APPEARANCES: (Via Videoconference)

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20 LESLIE PETERSON, via Zoom
21
22
23
24
25

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| Exhibit X | Previously Marked Highly | 132 |
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Confidential Copy of Email

Dated 10/2/2019 Bates

CHMURA0201264-269

1 JOHN L. CHMURA, being previously sworn, and
2 with the previous agreed upon stipulation regarding the
3 need for this deposition to take place remotely because
4 of the Government's order for social
5 distancing, said as follows:

6 EXAMINATION OF JOHN L. CHMURA, Vol. 2

7 BY MS. COOPER:

8 Q. Good morning, Mr. Chmura.

9 A. Good morning.

10 Q. Well, where we left off in the deposition,
11 I completed your corporate representative testimony and
12 we are moving into your individual testimony this
13 morning. So I am going to start with just asking a few
14 background questions, and some of it may be ground we
15 already covered, but just where we left off --

16 MR. MICHALIK: Christine, can you turn your
17 volume up? I think -- I hear everybody else clearly,
18 but like last time, we have a little bit of trouble
19 hearing on your end.

20 MS. COOPER: Yes, let me see if I can put
21 it closer as well. Okay, that should be better. Is
22 that better?

23 MR. MICHALIK: Yes, perfect.

24 Q. Mr. Chmura, you are a member Chmura
25 Economics & Analytics, LLC, correct?

1 A. Correct.

2 Q. And I believe your earlier testimony, we
3 went through who the other members were. With respect
4 to control of the company, which of the members have --

5 A. I'm sorry. I am getting a lot of echo and
6 it is hard to understand what you are saying.

7 Q. With respect to the members, is there a
8 hierarchy amongst them?

9 MR. MICHALIK: And just to be clear,
10 Christine, this is for him as a fact witness not as a
11 30(b)(6) designee?

12 MS. COOPER: That is correct.

13 MR. MICHALIK: Okay.

14 A. Yes, we have an org chart if that's what
15 you are asking.

16 Q. And what does the org chart show?

17 A. Chris Chmura, CEO and Leslie Peterson are
18 at the top, and then underneath them are people like me
19 and Greg, you know, department heads. And then we have
20 various teams under us.

21 Q. Are Dr. Chmura and Ms. Peterson the
22 ultimate decision makers for the company?

23 A. Yes.

24 MR. MICHALIK: Object to the form of the
25 question. You can answer.

1 A. Yes, they are.

2 Q. What types of decisions are they
3 responsible for?

4 A. Ultimately, I mean, they can decide, you
5 know, corporate -- they do decide corporate level
6 decisions.

7 Q. Could you describe what a corporate level
8 decision is?

9 A. Sure, things like financial, you know,
10 hiring, firing, I suppose they have the ultimate say on
11 that. These kind of broader decisions that affect the
12 whole company.

13 Q. Did either one of them ever make smaller
14 decisions?

15 A. Sure.

16 Q. How frequently -- well, let me ask this:
17 To your knowledge, did either Dr. Chmura or
18 Ms. Peterson make decisions relating to the sales team?

19 MR. MICHALIK: Object to the form of the
20 question. You can answer.

21 A. I am not involved with the day-to-day
22 sales, so I can only answer through SEA Group, the
23 leadership group, and, yes.

24 Q. And what types of decisions would
25 Dr. Chmura make pertaining to the sales team?

1 A. I don't keep a log of all the specific
2 decisions.

3 Q. What about --

4 A. Hiring.

5 Q. Okay, hiring. And I think you mentioned
6 firing. Did they also make decisions with respect to
7 firing as far as --

8 A. Yes.

9 Q. It is my understanding that Chmura had
10 something called a road map. Is my understanding
11 correct?

12 A. Yes, correct.

13 Q. Can you explain what the road map is?

14 A. Yes, the road map is a list of feature
15 requests, or changes that we want to make to our
16 products, or even new products. And it is what we use
17 to track those requests and then prioritize the work.

18 Q. How does an item end up on the road map?

19 A. Well, it can come in through several
20 channels. It may come internally from -- from
21 leadership, or from any employee. It may come from a
22 support request from a user, and it may come through
23 sales; you know, they would hear them from users
24 directly or in their prospecting work and in their
25 selling work.

1 Q. Any other ways that something might end up
2 on the road map?

3 A. We don't put restrictions on ways things
4 can end up there.

5 Q. How are items on the road map prioritized?

6 A. So they are prioritized by the number of
7 requests for a particular item. They are prioritized
8 by level of effort and possible impact to the product
9 offering, and then they are prioritized based on input
10 from leadership.

11 Q. I want to take a step back and talk a
12 little bit more about how these items come in. You
13 mentioned that they could be listed on the road map
14 from an internal source. Can you explain a little more
15 by what you mean by internal and how that would end up
16 on the road map?

17 A. Well, sure. All of our -- I shouldn't say
18 all of employees, but a lot of employees use the
19 products, whether it is testing or to do their work,
20 and in the process of that, have ideas of changes to
21 make and new features, so they do submit those and we
22 track them on the road map.

23 Q. Did Mr. Lombardo, to your knowledge, ever
24 either bring to you or bring to leadership an idea, an
25 internal idea that he had?

1 A. Yes.

2 Q. What idea -- or what ideas were those?

3 A. So he was a strong advocate for things like
4 the Career Concourse, which is a product offering. He
5 also -- let's see, there was a data set that we created
6 called GDP. He was a strong advocate of that as well.
7 There was a feature called Clippy(ph). I'd have to
8 look at the road map to be more specific.

9 Q. With respect to Career Concourse, you said
10 he was an advocate. Was this his idea?

11 A. No. No, it was an existing product and
12 what was on the table was, should we revamp and build a
13 new version of it or not.

14 Q. And he was an advocate of rebuilding a new
15 version of that, correct?

16 A. Yes, correct. So, again, I wasn't involved
17 in the day-to-day of sales, but my recollection of it
18 was that, you know, he was telling us that it was
19 something that he needed to be able to sell to the
20 education sector.

21 Q. Did he actually develop Career Concourse?

22 A. No.

23 Q. Who did?

24 A. My development team.

25 Q. Do you know whether -- let me re-ask that.

1 At the time Mr. Lombardo was an advocate for Career
2 Concourse, was it something that was already on the
3 road map?

4 A. I don't recall.

5 Q. And the next product you mentioned, it
6 was -- and forgive me if I get it wrong -- but it was
7 GDP?

8 A. Yes, GDP.

9 Q. And you said Mr. Lombardo advocated for
10 GDP, correct?

11 A. Correct.

12 Q. Can you tell me a little about what GDP is?

13 A. So GDP is a data set that we compute the
14 GDP, the gross domestic product, for an individual
15 region, which is not something that is otherwise
16 available. And I am trying to recall back to when we
17 were discussing this, but I believe there was a
18 prospect in particular that really needed us to have
19 this data set in order for them to buy JobsEQ, and
20 that's, I think where a lot of Rick's -- you know, his
21 support behind GDP was coming from that, that he needed
22 it to close that sale.

23 Q. So would this have been a product or an
24 idea that Mr. Lombardo -- well, let me step back. Who
25 would Mr. Lombardo send -- with respect to GDP, who did

1 Mr. Lombardo send -- or, that's not fair.

2 How did Mr. Lombardo bring -- who did
3 Mr. Lombardo bring this idea to?

4 A. I don't recall specifically with that one.
5 I mean, in general, we would capture these -- he may
6 have just walked down the hall and told myself or Greg
7 Chmura about it. Otherwise, we would capture them
8 through -- like, they would log them in their notes in
9 Salesforce and then we certainly would have a
10 discussion around them at that monthly sales meeting I
11 mentioned where they would go around the table and talk
12 about things they are hearing from customers.

13 Q. Was GDP an instance where Mr. Lombardo
14 would have been passing through a request from a
15 potential client or clients?

16 MR. MICHALIK: Object to the form of the
17 question. You can answer.

18 A. If my recollection is correct, in this case
19 it was a prospect.

20 Q. Did Mr. Lombardo help develop GDP?

21 A. No.

22 Q. You also mentioned Clippy. Can you explain
23 what Clippy is?

24 A. A Clippy is a feature on our road map
25 currently that is still kind of conceptual, but would

1 allow our users to create a customer board based on the
2 data in JobsEQ.

3 Q. And how was this idea brought to your
4 attention?

5 A. I don't remember where it originated, but
6 Rick would bring it up often. It's something that our
7 competitor has.

8 Q. Now, you said that there were other ways
9 for items to get on the road map, which were support
10 requests, correct?

11 A. That's correct.

12 Q. Can you explain that a little bit further?

13 A. Sure. If a user has -- they can't --
14 let's, just for example, say they can't find some data
15 they need, they may initiate a support request, which
16 means they may open a chat window with our support
17 team. They may call or email their account manager and
18 would say, you know, do you have GDP data. And, you
19 know, so in some cases, the answer would be, no, we
20 don't. But whoever was receiving that request then
21 would take some information and we would get it logged
22 onto the road map.

23 Q. And then you also mentioned that the sales
24 team would hear from users or prospects, correct?

25 A. Correct.

1 Q. And how were those filtered -- who were
2 those requests filtered to?

3 MR. MICHALIK: Object to the form of the
4 question. You can answer.

5 A. So I don't know if sales had an official
6 procedure on how those were to be reported. There were
7 instances where Rick would, you know, tell them to Greg
8 or myself directly, and then like I said, I would also
9 hear them through that monthly sales meeting.

10 Q. Do you recall any specific items on the
11 road map that, other than Career Concourse, GDP and
12 Clippy, that Mr. Lombardo brought to management -- or
13 brought to leadership's attention?

14 A. There was one that we call, Employer
15 Database, or Firm List -- we've called it both
16 things -- which was another that a competitor has. It
17 was a feature that -- we have it now, too, but it was a
18 feature that they had and, you know, Rick would come to
19 us with prospects that were asking for it or saying
20 that they needed it in order to switch to JobsEQ.

21 Q. Did Mr. Lombardo have any hand in
22 developing Employer -- Employer or Firm List, is that
23 what it is called?

24 A. Employer Database is --

25 Q. Okay. Let me re-ask my question then.

1 Did Mr. Lombardo have any hand in
2 developing Employer Database?

3 MR. MICHALIK: Object to the form.

4 A. I have to review my notes on that. So
5 there were some features where we needed some
6 additional specifications of what the users really
7 needed, and in the those cases, we would often leverage
8 the account manager to connect us with customers, or
9 facilitate a conversation with those customers so that
10 we could capture those requirements. I don't recall if
11 Employer Database was one of those or not.

12 Q. But it is possible you may have asked
13 Mr. Lombardo to reach out to his contacts to get
14 feedback; is that fair?

15 A. Yeah, that's fair.

16 Q. Was Mr. Lombardo present in any meetings
17 where the priority of the items on the road map were
18 discussed?

19 A. If he was, I don't recall.

20 Q. And you testified that the road map was
21 prioritized by the number of requests and the level of
22 effort, correct?

23 A. Well, those were two factors, correct.

24 Q. What other factors were there?

25 A. So, also if it could be to a large sale, we

1 may give that more weight, may have given it more
2 weight. And then, also, things like availability of
3 resources.

4 Q. Was Mr. Lombardo involved in the decision
5 -- let me rephrase. Was Mr. Lombardo involved in the
6 prioritization of the items on the road map?

7 MR. MICHALIK: Object to the form.

8 A. I think so. His input, especially with
9 regard to the prospects, you know, and if it would help
10 close a large deal, was critical.

11 Q. So leadership factored in his input; is
12 that correct?

13 A. Yes.

14 Q. Did Mr. Lombardo have the ultimate decision
15 making authority to determine what items on the road
16 map would be prioritized?

17 A. No.

18 Q. Can you think of any instances in which
19 Mr. Lombardo pressed for a particular item on the road
20 map to move forward and as a result of his requests,
21 that occurred?

22 A. Yes, GDP. Like I said, he was a strong
23 advocate for that. Career Concourse. And I actually
24 was against redoing the Career Concourse. I wanted to
25 retire it, but, you know, we gave some strong weight to

1 Rick's input that we should revamp it so that we can
2 sell it.

3 Q. Could Rick -- could Mr. Lombardo
4 independently decide the priority of the project on
5 road map?

6 A. No.

7 Q. Beyond being an advocate, did Mr. Lombardo
8 have any other role in the road map?

9 A. Yes. Until recently, I didn't have a
10 product management team, and so the account managers
11 kind of served as -- you know, they would gather data
12 from customers to help make these, kind of what we call
13 a product decision, or road map decision. And so Rick
14 was really good at identifying what the customers were
15 looking for and what the competitors had that we needed
16 to add.

17 Q. But Mr. Lombardo didn't actually do the
18 adding of the product, correct?

19 A. What do you mean by the adding?

20 Q. Well, I think that was your word. I guess
21 let me restate.

22 So Mr. Lombardo's role so far was
23 advocating on behalf of projects on the road map,
24 correct?

25 A. Yes.

1 Q. And gathering information from clients or
2 prospects to bring to you or others in leadership about
3 projects on the road map; is that correct?

4 A. Road map, yes.

5 Q. Did Mr. Lombardo do anything else with
6 respect to the road map?

7 A. Yes. Like I said, if we needed additional
8 specifications -- so once we, you know, were seriously
9 thinking about an item on the road map, if we needed
10 additional specifications, Rick would help us get
11 those, whether that was facilitating a call with the
12 user or, you know, just going out and getting that
13 information directly.

14 Q. Would he be directed to do that by someone?

15 A. Yeah, we would send a request to him.

16 Q. Now, you were based in the Cleveland
17 office, correct?

18 A. Correct.

19 Q. And Mr. Lombardo was also based in the
20 Cleveland office, right?

21 A. That's correct.

22 Q. Did you interact with Mr. Lombardo
23 routinely?

24 A. Yes.

25 Q. How would you describe Mr. Lombardo's work

1 habits?

2 A. In terms of what?

3 Q. Did you have the opportunity to observe him
4 routinely throughout the week?

5 A. No. So his office was across -- he was in
6 the back of the building and I was in the front. So I
7 wasn't there routinely.

8 Q. How frequently would you see him in any
9 given week?

10 A. Well, I would see him every day he is in
11 the office. I mean, the walls are glass, so.

12 Q. All right. Could you see each other from
13 your respective offices?

14 A. No, if I was sitting in my -- at my desk, I
15 could not see him, but if I got up, you know, to walk
16 around, then, yeah, I could see him at his desk.

17 Q. So -- do you have an office at Chmura, like
18 a physical office with walls?

19 A. Yes.

20 Q. Was Mr. Lombardo also in an office?

21 A. Not in the sense that it was a private
22 office. He was in -- we had a space just for Sales and
23 he was at that, at a workstation in that space.

24 Q. Can you describe the space?

25 A. Yeah, it is in the back of the building on

1 the second floor. There is a glass wall and a glass
2 door, and there is a -- a four-seat workstation. We
3 later added a private office in that space for the
4 sales manager.

5 Q. How many floors does Chmura have at the
6 building in Cleveland?

7 A. Three floors.

8 Q. Were you and Mr. Lombardo on the same
9 floor?

10 A. Yes.

11 Q. Of those three floors, were you on the
12 first floor, second floor or third floor?

13 A. The second floor, which is the top floor.
14 There is a lower level.

15 Q. Okay. How tall is the building?

16 A. Two stories.

17 Q. So it had a basement, first floor, and
18 second floor; is that correct?

19 A. Correct.

20 Q. What was on the third floor?

21 A. That's the roof.

22 Q. Sorry. I'm sorry. Forgive me. What was
23 on the first floor?

24 A. The first floor, there are some developers
25 -- so there are work stations there. It is a mix of

1 developers and data governance. We also have a kitchen
2 on the first floor, conference room, and a little,
3 like, not reception, but like some chairs when you --
4 like a little lobby area.

5 Q. And what was in the basement?

6 A. More workstations, a ping-pong table,
7 bathroom, and our servers.

8 Q. What time did you typically -- what time do
9 you typically arrive at work?

10 A. It's changed over time. I used to get in
11 really early at 6:00 to 6:30. Lately, I have been
12 getting in around 7:00. Well, lately, I have been
13 working from home, but prior to that, 7:00.

14 Q. Sure. When did you change from getting in
15 between 6:00 and 6:30 to getting in around 7:00?

16 A. It was the spring of 2018. I was getting
17 in early because I did a yoga practice in the morning.
18 I had a knee injury that spring and stopped doing yoga.

19 Q. Would you observe Mr. Lombardo arrive at
20 work?

21 A. Not usually. At that point, I was seated
22 at my desk, so I couldn't see, you know, when he would
23 come in.

24 Q. Do you have any sense of when Mr. Lombardo
25 would begin his workday?

1 A. I mean, my impression was he was there in
2 the seven o'clock hour. I didn't pay close enough
3 attention to say specifically.

4 Q. And what leads you to that impression?

5 A. I would usually get up from my desk at some
6 point in that seven o'clock hour and would see him
7 there.

8 Q. And that was pretty regular that you would
9 see him there in the seven o'clock hour?

10 A. That's my impression.

11 Q. What time did you regularly leave the
12 office?

13 A. Between 5:00 and 5:30.

14 MS. COOPER: And I just want the record to
15 reflect that Mr. Lombardo was not here this morning,
16 but he is now joining us. He is now present in the
17 room.

18 Q. Would you see -- would you interact with
19 Mr. Lombardo before you left for the day?

20 A. Yes, if he was there, I would usually wave
21 to everyone on my way out.

22 Q. Was Mr. Lombardo regularly still there when
23 you would leave for the day?

24 A. I can't remember specifically enough to say
25 regularly. I mean, I definitely would see him at times

1 and wave.

2 Q. Do you know how many times?

3 A. I didn't keep track.

4 Q. Did you observe Mr. Lombardo's lunch
5 habits?

6 A. No.

7 Q. You mentioned that there was a ping-pong
8 table in the office. Do people use it?

9 A. Yes.

10 Q. When do people play ping-pong in the
11 office?

12 A. Between 12:00 and 1:00 -- noon and
13 1:00 p.m.

14 Q. Did Mr. Lombardo ever play ping-pong
15 between 12:00 and 1:00?

16 A. Not regularly, but we did have some, like,
17 office-wide tournaments that he participated in.

18 Q. How often would those tournaments occur?

19 A. A few times a year.

20 Q. The calculation that we -- the spreadsheet
21 that we went over last week, do you believe that
22 accurately reflects all of the hours Mr. Lombardo
23 worked?

24 A. I believe it's an estimate based on data
25 that was available to me.

1 Q. Do you believe that estimate is accurate?

2 A. Based on data, yes.

3 Q. How about based on your observation?

4 A. It's consistent with my observations.

5 Q. What are your daily job duties? What makes
6 your typical day?

7 A. Sure. So, ultimately, it all centers
8 around the software products. So I -- at the beginning
9 of the day, I would catch up on some emails, maybe
10 address any operational -- that is, software
11 operational issues. I would have a daily stand-up
12 meeting at the 10 o'clock hour with our development team
13 and with our data teams, and then the rest of the day
14 would be, you know, meeting with individual developers
15 and with product managers, working on some code,
16 perhaps doing deployments.

17 Q. Tell me about your -- well, do you have a
18 name for your department?

19 A. We refer to it as the I.T. Department.

20 Q. Who makes up your I.T. Department and what
21 are their positions?

22 A. You want a list of every name?

23 Q. Names or, really, more job function.

24 A. Job functions? Sure. So as it exists
25 today, I have the -- I have what I call the App, A-P-P,

1 Development Team that is made up of various software
2 developers. So it could be anybody from a senior
3 software developer to a front-end developer.

4 There is a Data Team. That team is made up
5 -- we -- the title we give them is data scientists,
6 but, essentially, another type of developer. And then
7 we have the product team, which is our product manager
8 and product owner.

9 Q. What does the product manager do?

10 A. So the product manager is now responsible
11 for organizing all those requests we talk about that go
12 into the road map, organizing all of those, specking
13 them out, facilitating the conversation between the
14 various stakeholders; so, leadership, sales, support,
15 marketing.

16 Can we pause for one second?

17 Q. Sure.

18 - - - - -

19 (Short recess taken).

20 - - - - -

21 BY MS. COOPER:

22 Q. And you said there was a product -- what
23 was the other title under that team, under the product
24 team?

25 A. Product owner.

1 Q. What do they do?

2 A. The product owner? You can think of it as
3 being below the product manager, but they -- they
4 handle more of the actual -- like the actual
5 implementation. So that is taking the specifications
6 and relaying those to the development team, or what I
7 call the app team.

8 Q. Who handles the day-to-day, just general
9 technology needs of the employees of the company?

10 A. I handle that, somewhat. I did have an --
11 I don't know what you would call it, like an I.T. guy.
12 We call it a deadlocks, but I did have someone for a
13 while that was helping with that.

14 Q. Do you currently have anyone?

15 A. No.

16 Q. Do you work with any outside vendors?

17 A. Yeah, I mean, we use cloud based services,
18 like our phone system. We don't work that ourselves,
19 the service.

20 Q. Do you work with any I.T. management
21 companies to assist?

22 A. No, no.

23 Q. Was Mr. Lombardo issued a laptop computer
24 by Chmura?

25 A. Not specifically for him. We had some

1 laptops that were shared and that anyone could use.

2 Q. Was he allowed to take one of those out of
3 the office?

4 A. Yes.

5 Q. What programs did Mr. Lombardo have access
6 to on that laptop -- well, let me ask that again.

7 How many laptops, shared laptops are there?

8 A. It varied over time. At one point, there
9 was maybe three.

10 Q. And was Mr. Lombardo granted access to all
11 three of them?

12 A. He could have. I think there was some that
13 were preferred by people, like certain people preferred
14 certain laptops. One of them was kind of old, so
15 nobody liked that one.

16 Q. Fair enough. Turning your attention to
17 late summer or fall of 2019, Mr. Lombardo was working
18 with -- or had access to a particular laptop; is that
19 correct?

20 A. Yes, I believe he was using one of our Dell
21 laptops.

22 Q. And would he, in that period of time, use
23 the same laptop?

24 A. I can't say for sure. We don't have a log,
25 you know, like a sign in/out log.

1 Q. How would an employee get access, or -- how
2 would an employee get access to a laptop?

3 A. They were in the -- we generally kept them
4 in the conference room, so they could just take them
5 from there.

6 Q. Did they have to ask anyone to take one?

7 A. No. I mean within sales. I don't know if
8 they had a policy for that. You know, from the I.T.
9 standpoint, I didn't require any kind of sign out.

10 Q. Are you aware that one particular laptop is
11 at issue in this case?

12 A. Yes.

13 Q. With respect to that laptop, did it have a
14 name or number assigned to it?

15 A. I'm sure it had a name assigned to it. I
16 don't recall what it was.

17 Q. I am going to refer to it for purposes of
18 our next set of questions here, just as 'the laptop';
19 is that okay?

20 A. Okay. That's fine.

21 Q. On the laptop, what programs did
22 Mr. Lombardo have access to?

23 A. We set those up with Microsoft Windows,
24 beyond that, we generally gave the employees -- they
25 would have to request this, but I would generally set

1 them up with admin access to that specific device so
2 that they can install anything they need. Most people
3 install Microsoft Office. I don't recall if that
4 laptop had it or not.

5 Q. Would Mr. Lombardo have done the
6 installation of the apps that he needed on that laptop?

7 A. He could have. I mean, to say that he had
8 the access to do that, I don't recall if I helped him
9 or my I.T. administrator helped him.

10 Q. Do you know specifically what programs
11 Mr. Lombardo had access to on that laptop?

12 A. No.

13 Q. Would he have had, or did he have a profile
14 on that laptop?

15 A. Yes. When he would log in, I mean, Windows
16 would automatically create a profile, if that's what
17 you mean.

18 Q. Was that laptop connected to the servers in
19 some way?

20 A. Yeah, so, ultimately, the authentication,
21 the user name and password for that device was
22 controlled by our servers.

23 Q. Was it possible for you, or someone on your
24 team, to change the password remotely to that computer?

25 A. So we could change the password on the

1 server, but it wouldn't change on that specific
2 computer. I would have to research this further, but I
3 don't think it would change on that computer until it
4 was brought back to the office and reconnected to the
5 network.

6 Q. Did that laptop have any software installed
7 on it that would allow remote access?

8 A. Well, remote desktop is built into Windows,
9 but we did not install any kind of remote, you know,
10 like, management software.

11 Q. Do you have any personal knowledge of what
12 programs Mr. Lombardo accessed on that laptop?

13 A. No.

14 Q. Does Chmura utilize any type of office --
15 is Chmura a B.Y.O.D, or bring your own device, with
16 respect to cell phones?

17 A. We don't have a policy one way or another.

18 Q. Does Chmura use any type of mobile device
19 management?

20 A. No.

21 Q. For either cell phones or -- sorry, with
22 regard to mobile devices -- actually, let me take that
23 back.

24 With respect to the laptops, was there any
25 kind of multi-factor authentication either used to

1 access -- well let me start with, was there any
2 multi-factor authentication to log in to the computer?

3 A. Not to log in to the computer, no.

4 Q. How about to log in to any of the apps that
5 could have been on the computer?

6 A. Yes. I don't remember when we implemented
7 that, but at a certain point, we started using
8 multi-factor to access any of the Office 365 based
9 services, so, primarily, email.

10 Q. And what MFA was used?

11 A. The user could pick between -- they could
12 get a text message, they could use an app, they could
13 have a voice call come through. I think those were the
14 only three options. Technically, there is a key fob
15 option, but we didn't have that set up.

16 Q. Other than Office 365, did any of the other
17 apps require a multi-factor authentication?

18 A. That's the only one that I managed that had
19 it turned on.

20 Q. Was somebody else managing the other apps?

21 A. Some of them. So, specifically,
22 GoToMeeting and Salesforce, those were handled by
23 someone else. I mean, you know, I could get in. If
24 they would give me their password, I could get in to
25 help, but I didn't generally get into those.

1 Q. Who was managing GoToMeeting?

2 A. For a time it was Greg Chmura.

3 Q. What about Salesforce?

4 A. Same. I helped set that up originally but
5 then handed it off to the various sales managers. I
6 don't spend a lot of time with Greg.

7 Q. When you would log in to Salesforce using
8 somebody else's password to help them, do you recall
9 being asked for some additional authentication method?

10 A. Yeah, so Salesforce, I think, would send an
11 email with a code or something that you have to put in.

12 Q. Now, Mr. Lombardo's employment was
13 terminated by Chmura, correct?

14 A. Yes, that's my understanding.

15 Q. At the time of his termination, did you
16 take any action with respect to the laptop issued by
17 Chmura?

18 A. Not specifically the laptop.

19 Q. Why don't you walk me through -- what
20 actions did you take when Mr. Lombardo was terminated?

21 A. So the kind of shut down checklist I follow
22 is we disable their network accounts. So, again,
23 that's what's used to log in to the laptop. And when
24 that laptop is synced with the server, at some point it
25 should turn off.

1 We lock down the Office 365 account as well
2 and then turn off things like the other various apps,
3 so GoToMeeting, JobsEQ. Well, Greg would do
4 GoToMeeting. I would turn off JobsEQ. Greg would do
5 Salesforce. I would disable the key fob to the
6 building.

7 Q. And did you do all those things with
8 respect to Mr. Lombardo?

9 A. I believe so.

10 Q. Do you recall when you did that?

11 A. Not specifically.

12 Q. Once those steps were taken, what would
13 Mr. Lombardo have had access to on the laptop?

14 A. He would still be able to access any files
15 he had on that laptop. The email, I'm not quite sure.
16 I'd have to research that. My understanding is that
17 once we disabled his email account, that he wouldn't be
18 able to -- he wouldn't be able to run Outlook, but on
19 the same token, like, we didn't -- we didn't mandate
20 any encryption on those laptops, so the files would
21 still be there.

22 Q. Why did Chmura not mandate encryption on
23 the laptop?

24 A. We don't have an I.T. Department in the
25 traditional sense. We are a software development

1 company, so, you know, we just operate pretty lean as
2 far as I.T., you know, that kind of I.T. Department
3 stuff is concerned.

4 Q. Were cell phones required to be encrypted?

5 A. No.

6 Q. I think you mentioned that Chmura has
7 servers, on-site servers; is that correct?

8 A. Correct.

9 Q. What data is stored on those servers?

10 A. There are some shared drives where various
11 members store files just related to, you know, our
12 work. And then the on-site servers are all of our
13 development resources, so all the data we use to build
14 JobsEQ.

15 Q. That's not stored in the cloud, the data
16 for JobsEQ?

17 A. Some of it is. The majority of it is
18 stored on-site. And then one additional thing that's
19 stored on site is our key fob system. You know, it is
20 specific to the building. That's stored on-site as
21 well.

22 Q. With respect to JobsEQ, when a customer
23 purchases JobsEQ, what are they actually purchasing?
24 What do they get and how do they access it?

25 A. Generally, they are purchasing an annual

1 subscription. The terms of that kind of vary, but --
2 so they get a login, or they -- well, they get -- a
3 license includes -- they get the standard four -- I
4 don't know if they changed that -- four logins. So
5 they get a login and that let's them access that
6 software until the subscription is canceled or ends, or
7 whatever.

8 Q. How do they access the software? Is it
9 online, or is it -- are they given software? How did
10 that work?

11 A. It is web based, so online.

12 Q. So if they didn't pay for their service,
13 Chmura could turn it off remotely, correct?

14 A. Correct.

15 Q. In JobsEQ, is it really a database, is that
16 what's behind the software?

17 A. What's behind the software? I -- yeah, the
18 database.

19 Q. So is that the data that's stored on your
20 -- mostly on the servers?

21 A. Oh, I see what -- well, are you speaking
22 about the on-site servers?

23 Q. Yes, yes.

24 A. Yes, but also all -- so we utilized a lot
25 of various input to build our data sets, raw data. So

1 all of those raw data, which the customers can't access
2 directly, are on our servers.

3 Q. Were you involved in the production of the
4 documents in this case?

5 A. Somewhat. So since I manage Office 365, I
6 did some exports from the email system, and then I also
7 pulled some of the -- like the key fob logs. You know,
8 basically, the logs that I had access to.

9 Q. With respect to the Office 365 export, what
10 did you search specifically?

11 A. So there was -- our attorneys requested
12 certain email accounts --

13 MR. MICHALIK: I am going to object. I am
14 going to object to any inquiry into communications
15 between Mr. Chmura and counsel and instruct him not to
16 divulge any communication you had with outside counsel,
17 or with other people within Chmura who were reporting
18 the advice or requests of the outside counsel. So
19 please do not divulge those communications.

20 THE WITNESS: Understood.

21 Q. Let me ask a new question. You said you
22 exported information out of the Office 365; is that
23 correct?

24 A. Correct.

25 Q. Did you look at certain custodians to

1 export that information?

2 A. I don't know what that means.

3 Q. Did you look at certain users to export
4 that information?

5 A. Yes.

6 Q. Which users did you review?

7 A. So I exported Rick and Eli and their --
8 like their entire mailbox.

9 Q. Anybody else?

10 A. And then I exported -- I don't remember if
11 it was specific users, or if we did everyone based on
12 on key words.

13 Q. Who provided those key words?

14 MR. MICHALIK: Again, I am going to object
15 to the extent it calls for any communications between
16 outside counsel and either yourself, Mr. Chmura, or as
17 that advice or communications were relayed to you by
18 other people within Chmura, the company, and instruct
19 you not to answer that.

20 MS. COOPER: I think as to who produced or
21 who requested it of him is not an attorney-client
22 confidence. I didn't ask what was requested or what the
23 conversation was. I asked who.

24 MR. MICHALIK: I disagree. I think that
25 that does get into attorney-client communications. You

1 are more than entitled, and you have gotten into what
2 he searched and what he provided to be produced, but
3 the communications that led to that search or that
4 production, particularly if it was with outside
5 counsel, is absolutely privileged, and is black letter
6 privileged.

7 MS. COOPER: I disagree, but I will move
8 on.

9 Q. Other than Office 365, did you review any
10 other -- or did you pull any other -- from any other
11 sources?

12 A. Yes, the key fob logs, the phone system
13 logs and the ADT security notifications.

14 Q. What is Onstage portal?

15 A. It's a messaging platform.

16 Q. And how does Chmura use that?

17 A. Some of our documents are stored there; for
18 example, road map was stored there for a time.

19 Q. Did you search Onstage portal in producing
20 documents?

21 A. I did not.

22 Q. Do you know if anyone did?

23 A. I don't know that.

24 Q. Who has access to Onstage portal?

25 A. All Chmura employees have access.

1 Q. Do you know what type of information is
2 stored on it?

3 A. There is a large amount of information.

4 Q. Is Onstage portal a cloud-based service?

5 A. No.

6 Q. Is Onstage portal system -- the information
7 within there, is that stored on the on-site servers?

8 A. No, it is not stored on on-site servers.

9 Q. Where is it stored?

10 A. It is stored in our production servers.

11 Q. And where are the production servers?

12 A. They are located in a data center offsite.

13 Q. Is there anything else located in that data
14 center?

15 A. Yeah, it's a co-location space, so it's --

16 Q. Anything else from Chmura located on that
17 offsite data server?

18 A. Yes, so all of our -- anything we consider
19 production is -- I take that back because some of is
20 cloud based. JobsEQ. The primary JobsEQ application
21 and database is stored there.

22 Q. Once you had collected the information from
23 Office 365, what did you do with it?

24 A. I am not sure I can answer that. It
25 involves communication with my attorney.

1 Q. Okay. Did you review those documents?

2 A. I did not.

3 Q. Did you just do the document pull?

4 A. Correct.

5 Q. Did you work, generally, with the account
6 managers?

7 A. No. What does "generally" mean?

8 Q. Did you have any interaction with the
9 account managers?

10 A. Yeah, insofar as we are in the same
11 building.

12 Q. Do you -- are you aware of what the job
13 duties of an account manager are?

14 A. In a general sense. I wasn't involved with
15 the specifics of it.

16 Q. What was your general sense?

17 A. Ultimately, their job was to sell JobsEQ,
18 but that involved prospecting, you know, and various
19 forms of prospecting and renewals, because it is a
20 subscription platform.

21 Q. And the account managers, where did they,
22 or -- where were they doing most of their selling from?

23 A. I mean, a lot of it was done over -- you
24 know, like the demos are done over GoToMeeting, so they
25 would do a lot of it from their desk. Various account

1 managers would go to conferences as well.

2 Q. And they were making phone calls from their
3 desks, too, correct?

4 A. Yes.

5 Q. And Mr. Lombardo was an account manager; is
6 that correct?

7 A. Yes.

8 Q. Do you know the distinction between an
9 account manager and a senior account manager?

10 A. No.

11 Q. How often would you interact with the
12 account managers?

13 A. Depends on the day and if anything was
14 broken.

15 Q. Fair enough.

16 A. Or if the phones went out.

17 Q. I think I can relate. How often would
18 Mr. Lombardo interact with you in a business sense?

19 A. Sure. I didn't keep track specifically. I
20 mean, he always had feedback, you know, like I
21 mentioned. I didn't -- for a long time, I didn't have
22 a product management team, so I depended on those
23 account managers to hear what the customers were
24 saying.

25 Q. And then did you also help him with his

1 I.T. issues?

2 A. Yeah. As I mentioned, we are pretty lean
3 on I.T., traditional I.T., so if there was issues, I
4 would help, you know. Like, we also always -- for
5 whatever reasons, we always had printer problems, so,
6 that kind of stuff.

7 Q. Did you interact with Mr. Lombardo outside
8 of the office?

9 A. Not on a regular basis. You know, we had
10 like a couple company parties, Christmas things. He
11 came to a fund raiser that I was having for my son
12 once.

13 Q. Were you involved in the decision to
14 terminate Mr. Lombardo?

15 A. No. I mean, leadership, you know, met on
16 it, but, ultimately, that is not part of my
17 responsibility in I.T.

18 Q. And tell me, you may have already told me
19 this last week, but can you tell me who constitutes
20 leadership?

21 A. Yeah. The leadership team is Chris Chmura,
22 Leslie Peterson, myself, Greg Chmura, Sharon Simmons
23 and Xiaobing Shuai.

24 Q. Who made the ultimate decision to terminate
25 Mr. Lombardo?

1 A. I don't know if it was Chris or Leslie.

2 Q. What was your understanding of the reason
3 why Mr. Lombardo was terminated?

4 A. My understanding is he was threatening to
5 -- threatening something, to give away information, or
6 work with our competitors.

7 Q. Do you know when he was terminated?

8 A. End of October 2019.

9 Q. And what, if any, involvement did you have
10 with that decision?

11 A. My involvement was through the leadership
12 team.

13 Q. Did you have any communications with the
14 leadership team regarding his termination?

15 A. Yeah, I mean, we -- we -- I am sure we met
16 via phone. I don't know off the top of my head, but
17 I'm certain there were communications there.

18 Q. Do you recall any specific discussions?

19 A. No. I mean, there were phone calls, but
20 I'd have to -- not off the top of my head.

21 Q. Did you agree with the decision to
22 terminate Mr. Lombardo?

23 A. Yes.

24 Q. And why?

25 A. I mean, at that point, that put at risk

1 everything we have built, so I don't see how -- even
2 though Rick was one of the top performers, we had to
3 look past that and do what was right for the company.

4 Q. Do you have a sense for the performance of
5 the sales team now that Mr. Lombardo is not employed at
6 Chmura?

7 A. Only in the sense that I get a weekly email
8 report with new business -- or like, deals closed. It
9 is hard to compare because of Covid.

10 Q. Is Covid affecting Chmura's JobsEQ side of
11 the business?

12 A. I don't know, and I haven't gotten into the
13 weeds enough to know if it is Covid or the sales team
14 or what.

15 Q. Is performance down since Mr. Lombardo's
16 departure?

17 A. My sense is, yes, but I don't -- I honestly
18 don't look at the numbers close enough to say, you
19 know, for sure.

20 MS. COOPER: I am going to excuse
21 Mr. Lombardo from the room because I am going to show
22 what's been marked as a highly confidential document.

23 - - - - -

24 (Short recess taken).

25 (Mr. Lombardo exited the room).

1 - - - - -

2 BY MS. COOPER:

3 Q. I am going to show you what's been marked
4 as Defendant's Exhibit X. If you could, just take a
5 look at this document.

6 - - - - -

7 (Thereupon, Previously Marked Exhibit
8 X, Copy Highly Confidential Copy of
9 Email Dated 10/2/2019 Bates
10 CHMURA0201264-269, was shown for
11 purposes of identification.)

12 - - - - -

13 MR. MICHALIK: Christine, can you email
14 that to me also so I can have it?

15 MS. COOPER: I will. Give me one moment so
16 I can have control of the screen.

17 Q. Do you recall seeing this document?

18 A. The email?

19 Q. Keep going. Keep going, I'm sorry. Page
20 through and after you've had a chance to look at it, I
21 will ask you my questions.

22 A. (Reviewing.)

23 Up to this point, (indicating), yes, this
24 looks like Salesforce data, some things. Should I keep
25 going?

1 Q. Yeah, go ahead and page through it. Just
2 tell me when you are ready and I will ask you some
3 questions on it. Of course, it's upside down, as well
4 (indicating).

5 Have you seen this before?

6 A. So this all looks familiar up to Page 9.
7 It is possible I saw that stuff after Page 9.

8 Q. I am going to steal control for a second
9 here.

10 This is an email sent from Greg Chmura to,
11 it looks like, Chris Chmura, Leslie Peterson, you,
12 Sharon Simmons and Eli Auerbach; is that correct?

13 A. Yes, that's what it looks like.

14 Q. And it is regarding a proposed
15 reorganization structure, correct?

16 A. That's my understanding.

17 Q. Were you involved in the discussions
18 regarding a reorganization of the sales team?

19 A. I don't recall. There was a presentation
20 that that is referencing, and I don't remember if I was
21 in that presentation, or if I saw that content when it
22 was emailed out here.

23 Q. Do you have any involvement with the
24 decision making of the reorganizations of the sales
25 team?

1 A. Not directly. Leadership -- the leadership
2 team discussed it, then I likely was involved in that.
3 I don't remember.

4 Q. Do you have any specific recollection of
5 any conversations about it?

6 A. No.

7 Q. Do you remember any discussions around this
8 time regarding the termination of Mr. Lombardo?

9 A. Not specifically. I vaguely recall there
10 was a concern that, you know, not all of the account
11 managers would be happy about this change. I am sure
12 we were thinking of Rick being one of the top
13 performers.

14 Q. Do you recall why they wouldn't -- why did
15 account managers, or potential -- do you remember why
16 some of the account managers may not have been happy
17 about this change?

18 A. Yeah, I -- again, I'm not in the day-to-day
19 sales, so this is kind of my general sense of it, but
20 any time you are messing with the territories or the
21 structure of the sales department, people get upset.

22 Q. Did Mr. Lombardo ever speak to you about
23 the restructure?

24 A. I don't recall.

25 Q. Was the sales team, to your knowledge,

1 ultimately restructured?

2 A. I don't think it was.

3 Q. Do you recall anything else about the sales
4 team restructuring?

5 MR. MICHALIK: Object to the form of the
6 question.

7 A. No, not specifically.

8 Q. Was Chmura concerned -- Chmura, the
9 business, or anyone at it, concerned about the costs of
10 the sales team, the compensation costs of the sales
11 team?

12 A. If that came up in leadership, I don't
13 recall the specifics. So I can answer for myself, no,
14 they -- you know, if they are selling, then they are
15 commission based, that means they are closing deals and
16 bringing in revenue.

17 Q. And to your knowledge, was Mr. Lombardo one
18 of the top performing sales reps?

19 A. Yes.

20 Q. Sorry, let me use the right term, and I
21 talked over you.

22 Was Mr. Lombardo one of the top performing
23 account managers?

24 A. I believe he was, yeah.

25 Q. Was there a vote amongst leadership to

1 terminate Mr. Lombardo?

2 A. Hmm, I don't remember one way or another.

3 Q. Do you recall any discussion about getting
4 Mr. Lombardo to resign?

5 A. No. I think Eli maybe was proposing
6 something. And, again, I don't remember if it was
7 during this meeting or something that came to
8 leadership, but I don't recall any specifics.

9 MS. COOPER: All right. I am going to put
10 this back and go off the record.

11 - - - - -

12 (Short recess taken.

13 Mr. Lombardo rejoined the deposition.)

14 - - - - -

15 MS. COOPER: Okay. I am just going to go
16 through my outline quickly, but I think I am about done
17 here.

18 MR. MICHALIK: Christine, do you want five
19 minutes to do that, so I can step away for a second?

20 MS. COOPER: Yeah, that would be great.
21 That would be fine.

22 - - - - -

23 (Short recess off the record.)

24 - - - - -

25 MS. COOPER: Mr. Chmura, I want to thank

1 you for your time. I don't have any further questions
2 for you.

3 THE WITNESS: Okay.

4 MR. MICHALIK: I have no questions for
5 Mr. Chmura. We would like to read and sign, and, also,
6 as with the other depositions, a rough.

7

8 (Whereupon, deposition was concluded at 10:37 a.m.)

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1 Whereupon, Counsel was requested to give instruction
2 regarding the witness's review of the transcript
3 pursuant to the Civil Rules.

4
5 SIGNATURE:

6
7 Transcript review was requested pursuant to the
8 applicable Rules of Civil Procedure.

9
10 TRANSCRIPT DELIVERY:

11 Counsel was requested to give instruction regarding
12 delivery date of transcript.

13 Mr. Michalik, Rough and Original
14 transcript, yes.

15 Attorney Cooper deferred at the time of the
16 deposition.

REPORTER'S CERTIFICATE

The State of Ohio,)

SS:

County of Cuyahoga.)

I, KELLIANN D. LINBERG, RPR, a Notary Public within and for the State of Ohio, duly commissioned and qualified, do hereby certify that the within named witness, JOHN L. CHMURA, was by me first duly sworn to testify the truth, the whole truth and nothing but the truth in the cause aforesaid; that the testimony then given by the above-referenced witness was by me reduced to stenotypy in the presence of said witness; afterwards transcribed, and that the foregoing is a true and correct transcription of the testimony so given by the above-referenced witness.

I do further certify that this deposition was taken at the time and place in the foregoing caption specified and was completed without adjournment.

1 I do further certify that I am not a
2 relative, counsel or attorney for either party, or
3 otherwise interested in the event of this action.
4

5 IN WITNESS WHEREOF, I have hereunto set my
6 hand and affixed my seal of office at Cleveland, Ohio,
7 on this 14th day of May, 2020.
8
9
10

11 
12

13 Kelliann D. Linberg, R.P.R.,
14 Notary Public within and for
15 the State of Ohio
16

17 My commission expires May 25, 2024.
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